

National Stock Exchange Of India Limited**Department: INVESTOR SERVICES CELL**

Download Ref No: NSE/ISC/66883

Date: February 27, 2025

Circular Ref. No: 08/2025

To All Members and Participants

Sub: Publishing Investor Charter and Disclosure of Investor Complaints by Stock Brokers on their websites

SEBI has issued Circular No. SEBI/HO/MIRSD/MIRSD-PoD1/P/CIR/2025/22 dated February 21, 2025, regarding publishing Investor Charter and disclosure of Investor Complaints by Stock Brokers on their websites. The copy of the SEBI circular dated February 21, 2025, is attached as Annexure A.

Trading Members are advised to bring the Investor Charter to the notice of their clients (existing as well as new clients) by uploading the Investor Charter on their respective websites, making them available at prominent places in the office, providing a copy of the Investor Charter as a part of account opening kit to the clients, through e-mails / letters etc.

Additionally, Trading Members shall disclose the data on complaints received against them or against issues dealt with by them and redressal thereof, latest by 7th of succeeding month on their website, in the format given in the attached SEBI circular.

Trading Members are requested to take note of the contents of the circular and comply accordingly.

**For and on behalf of
National Stock Exchange of India Limited**

**Shanti Idnani
Associate Vice President**

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