



Circular

National Stock Exchange Of India Limited

Department : INVESTOR SERVICES CELL

Download Ref No: NSE/ISC/46858

Date: December 31, 2020

Circular Ref. No: 08/2020

To All Members and Market Participants,

Sub: Investor Grievance Redressal Mechanism

This is with reference to the Exchange circular no. 03/2020 (Download Reference No. NSE/ISC/46310) dated November 9, 2020, enclosing SEBI circular no. SEBI/HO/MIRSD/DOC/CIR/P/2020/226 dated November 6, 2020 regarding the above subject matter and partial modification to the Exchange circular no. NSE/ISC/24762 dated October 17, 2013 and NSE Circular No. NSEIL/ARBN/2010/003 dated August 31, 2010.

The procedure adopted by the Exchange with respect to the revised guidelines is attached as Annexure 1. The extent of provisions not stated in this circular shall continue as defined in the previous circulars.

The circular shall be effective from January 1, 2021.

All are requested to ensure compliance with the same. For any clarifications, members may contact the Investor Services Cell of the Exchange.

**For and on behalf of
National Stock Exchange of India Limited**

**Dinaz Shroff
Chief Manager**

Toll Free No	Email id
1800 266 0058 (select option 2)	ignse@nse.co.in