

National Stock Exchange Of India Limited**Department : INVESTOR SERVICES CELL**

Download Ref No: NSE/ISC/39130

Date : October 11, 2018

Circular Ref. No: 06/2018

To All Members,

Sub: Investor Grievance Redressal Mechanism pursuant to introduction of Commodity Derivatives Segment

This is with reference to the approval received by Exchange from SEBI to launch Commodity Derivatives Segment.

The Investor Services Cell facilitates complaint resolution, Arbitration and Appellate Arbitration Mechanisms. Pursuant to the introduction of Commodity Derivatives Segment, the Exchange hereby notifies mechanisms made available to the Commodities Derivatives Segment in accordance to the Exchange Byelaws, Regulations, Circulars and SEBI Circulars issued from time to time.

Investors can lodge their complaints in the format prescribed by the Exchange along with the supporting documents either by registering their complaints in electronic mode through our website or may send in their complaints to the nearest investor service centre. Details are available at

www.nseindia.com > Domestic Investors > Complaints > Register an E-complaint

www.nseindia.com > Domestic Investors > Complaints > Register a complaint offline

www.nseindia.com > Domestic Investors > Complaints > Investor Grievance Resolution Panel.

The Arbitration and Appellate Arbitration Forms and other details are available on the Exchange website at

www.nseindia.com > Domestic Investors > Arbitration > About Arbitration > Downloads > Download Forms

www.nseindia.com > Domestic Investors > Arbitration > About Arbitration > Downloads > Arbitration Panel Members for Commodity Derivatives Segment.

**For and on behalf of
National Stock Exchange of India Limited**

Dinaz Shroff
Chief Manager

Encl : As above

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