



NATIONAL STOCK EXCHANGE OF INDIA LIMITED

DEPARTMENT : INVESTOR SERVICES CELL

Download Ref.No.: NSE/ISC/2018/37397

Date : April 2, 2018

Circular Ref.No.:3/2018

To All Members

Sub : Flashing a link to SCORES on the dashboard of Demat Accounts

SEBI vide letter dated March 7, 2018 informed that a study was conducted under the aegis of Quality Council of India (QCI) to understand some of the root causes of grievances/complaints on securities market related issues lodged on Centralised Public Grievance Redressal and Monitoring System (CPGRAMS) portal and the measures suggested to address the issues included providing a link to SCORES portal within the Demat/trading Account Dashboard of the clients/investors to make it easier for investors to lodge grievances.

Accordingly as per the directions of SEBI, members are required to provide a link to SCORES portal on the Demat/Trading Account Dashboard of clients/investors w.e.f. July 01, 2018.

For any clarifications, members may contact the Investor Services Cell of the Exchange.

**For and on behalf of
National Stock Exchange of India Limited**

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