

National Stock Exchange Of India Limited**Department : Capital Market Segment**

Download Ref No: NSE/ IPO / 40571

Date : March 27, 2019

Circular Ref. No: 09 / 2019

All Participants,

Introduction of One Time Password (OTP) based Two Factor Authentication (2FA) for eIPO

This is in continuation to our Circular no.10/2016 (Download Ref No NSE/CMTR/32597) dated June 17, 2016 regarding Two-Factor Authentication.

In order to enhance the security measures, the current questionnaire based 2FA authentication mechanism shall be replaced with an OTP based 2FA mechanism for login into eIPO platform for all types of users.

An OTP will be sent to the official email address and mobile number of users updated on eIPO.

Users are advised to ensure the following:

1. Please register mobile number and official email address of the user.
2. Do not use personal/common mobile numbers and email addresses to avoid any misuse.
3. OTP shall not be shared with anyone, in any case.
4. Disable all users that are not active and/or no-longer associated with your organization, to avoid any misuse.
5. Registered email id and mobile number of Admin user can be modified from Security Settings tab available in Admin log-in.
6. Admin user can change/modify the registered email id and mobile number of its Users.

User manual for OTP is provided as Annexure 1. The above changes shall be implemented w.e.f. March 29, 2019 at EOD.

All Participants are requested to make a note of the above.

For and on behalf of
National Stock Exchange of India Ltd

Abhijeet Sontakke
Chief Manager

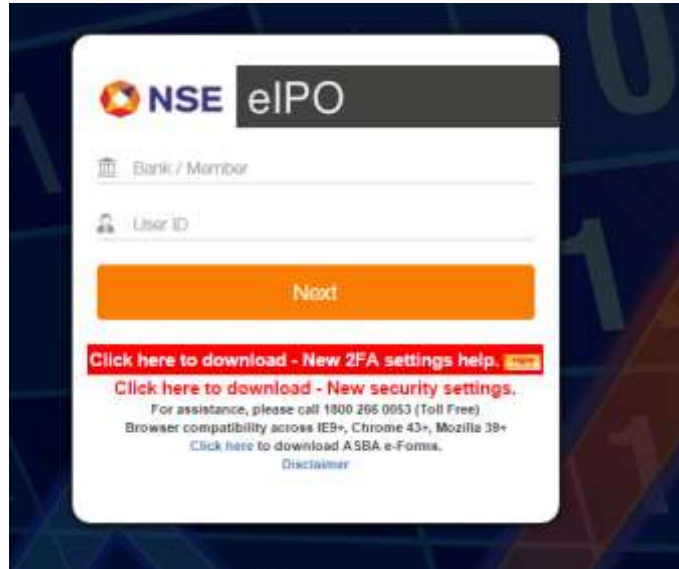
Technical Helpdesk	Fax No	Email id
1800 266 0053	022-26598155	msm@nse.co.in

Annexure 1

User manual for OTP (eIPO)

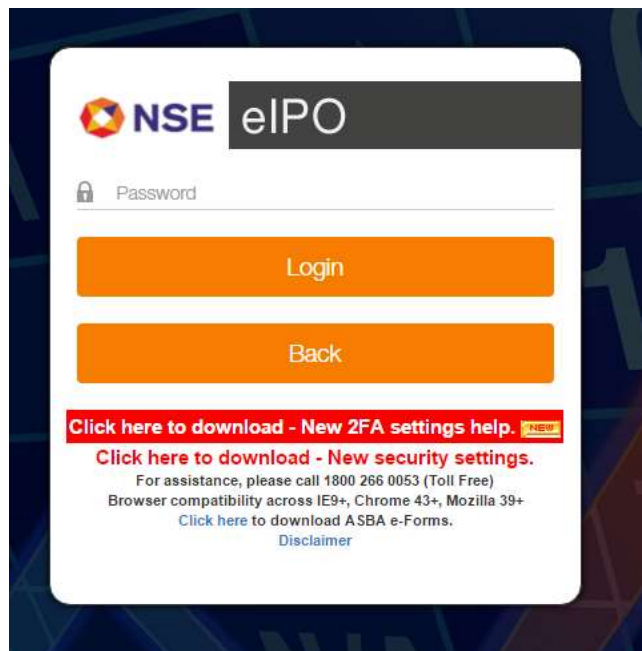
A) 1st time login after implementation of OTP mechanism:

1. Enter Bank / Member code and User ID → click on Next button



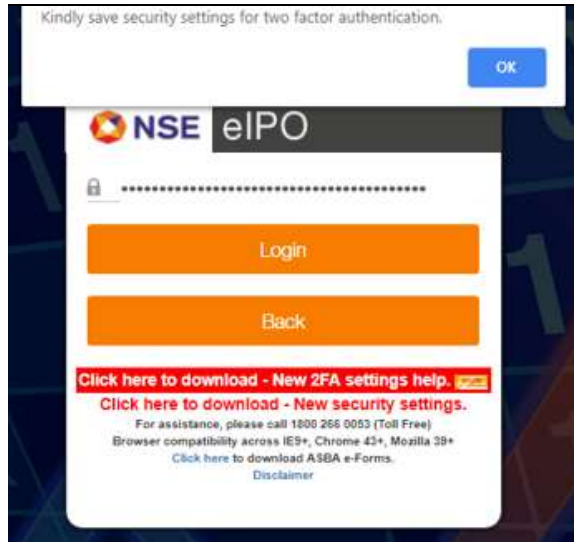
The screenshot shows the NSE eIPO login interface. At the top, there is the NSE logo and the text 'eIPO'. Below this, there are two input fields: 'Bank / Member' with a building icon and 'User ID' with a person icon. An orange 'Next' button is positioned below the input fields. At the bottom, there are several links: 'Click here to download - New 2FA settings help.' with a 'NEW' tag, 'Click here to download - New security settings.', 'For assistance, please call 1800 266 0053 (Toll Free)', 'Browser compatibility across IE9+, Chrome 43+, Mozilla 39+', 'Click here to download ASBA e-Forms.', and 'Disclaimer'.

2. Enter password and click on Login button.



The screenshot shows the NSE eIPO login interface for the second step. It features the NSE logo and 'eIPO' text at the top. Below, there is a 'Password' input field with a lock icon. Two orange buttons, 'Login' and 'Back', are located below the password field. At the bottom, there are the same links as in the first screenshot: 'Click here to download - New 2FA settings help.' with a 'NEW' tag, 'Click here to download - New security settings.', 'For assistance, please call 1800 266 0053 (Toll Free)', 'Browser compatibility across IE9+, Chrome 43+, Mozilla 39+', 'Click here to download ASBA e-Forms.', and 'Disclaimer'.

3. Click on OK button



Kindly save security settings for two factor authentication.

OK

NSE eIPO

Login

Back

Click here to download - New 2FA settings help.

Click here to download - New security settings.

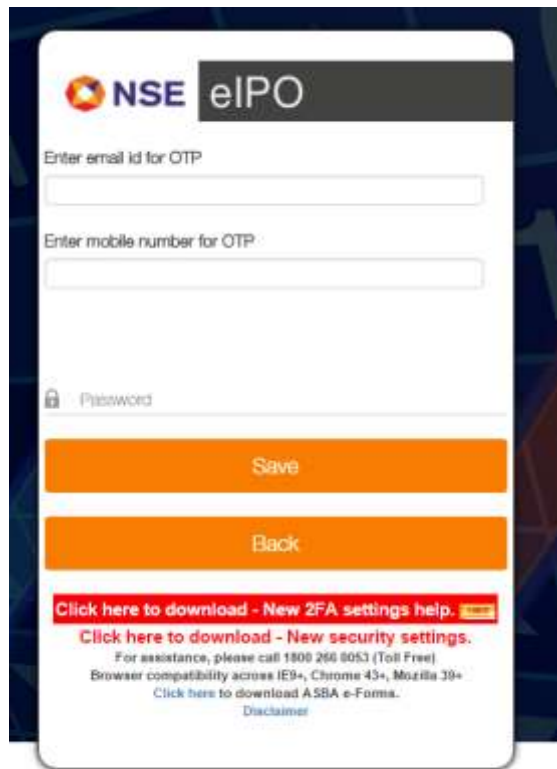
For assistance, please call 1800 266 0053 (Toll Free)

Browser compatibility across IE9+, Chrome 43+, Mozilla 39+

[Click here to download ASBA e-Forms.](#)

[Disclaimer](#)

4. Enter email id, mobile number and re-enter password. Click on Save button



NSE eIPO

Enter email id for OTP

Enter mobile number for OTP

Password

Save

Back

Click here to download - New 2FA settings help.

Click here to download - New security settings.

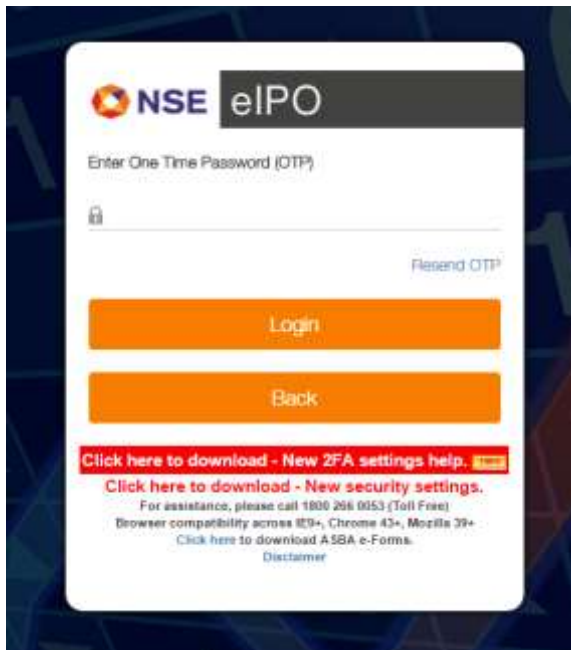
For assistance, please call 1800 266 0053 (Toll Free)

Browser compatibility across IE9+, Chrome 43+, Mozilla 39+

[Click here to download ASBA e-Forms.](#)

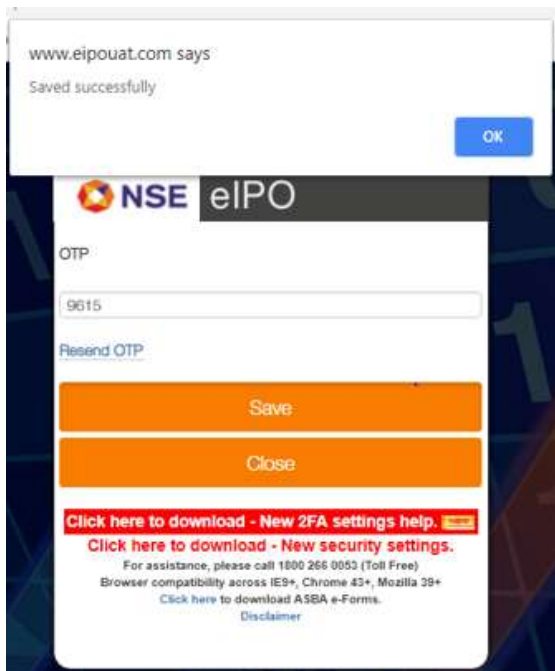
[Disclaimer](#)

5. The user shall receive an OTP on registered email id and/or mobile number. Kindly enter the OTP and click on Login button.



The screenshot shows the NSE eIPO login interface. At the top, there is the NSE logo and the text 'eIPO'. Below this, it says 'Enter One Time Password (OTP)'. There is a text input field for the OTP, a 'Resend OTP' link, and two large orange buttons labeled 'Login' and 'Back'. At the bottom, there are several links for downloading new 2FA settings, security settings, and ASBA e-Forms, along with a disclaimer.

6. On entry of correct OTP, the user shall get Save Successful message and thereafter the user shall be re-directed to log-in page. The user needs to enter log-in credentials and OTP for log-in.



This screenshot shows the NSE eIPO login interface with a 'Save Successful' message overlay. The message box at the top says 'www.eipouat.com says' and 'Saved successfully', with an 'OK' button. Below the message, the OTP entry field now contains the number '9615'. The 'Login' button has been replaced by 'Save' and 'Close' buttons. The bottom section with links for downloading settings and forms remains the same.

7. In case user does not receive OTP, click on “Resend OTP” button to receive the OTP again. User will be allowed to re-generate an OTP only after 2 minutes of generation of first OTP. A maximum of 5 attempts to re-generate the OTP shall be allowed. After 5 attempts, user shall be redirected to login again.

(B) For subsequent logins:

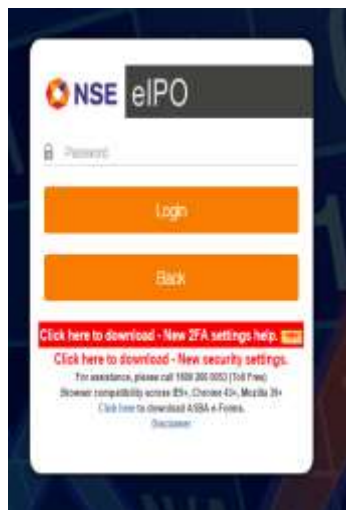
- 1) User shall enter the login credentials and shall receive an OTP on registered email id and/or mobile number

STEP 1



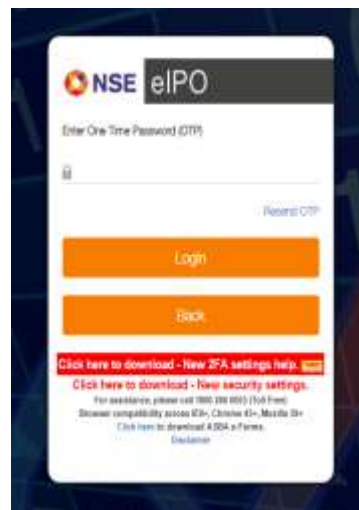
The screenshot shows the NSE eIPO login interface. At the top is the NSE eIPO logo. Below it are two input fields: 'Bank / Member' and 'User ID'. An orange 'Next' button is positioned below the input fields. At the bottom, there is a red banner with white text that reads 'Click here to download - New 2FA settings help.' followed by a link to 'Click here to download - New security settings.' and a link to 'Click here to download A SBA e Form.'.

STEP 2



The screenshot shows the NSE eIPO login interface. At the top is the NSE eIPO logo. Below it is a 'Password' input field. Below the input field are two orange buttons: 'Login' and 'Back'. At the bottom, there is a red banner with white text that reads 'Click here to download - New 2FA settings help.' followed by a link to 'Click here to download - New security settings.' and a link to 'Click here to download A SBA e Form.'.

STEP 3



The screenshot shows the NSE eIPO login interface. At the top is the NSE eIPO logo. Below it is a text prompt 'Enter One Time Password (OTP)' followed by an input field. To the right of the input field is a 'Resend OTP' link. Below the input field are two orange buttons: 'Login' and 'Back'. At the bottom, there is a red banner with white text that reads 'Click here to download - New 2FA settings help.' followed by a link to 'Click here to download - New security settings.' and a link to 'Click here to download A SBA e Form.'.