

# National Stock Exchange of India Limited

## Circular

DEPARTMENT: INSPECTION	
Download Ref No: NSE/INSP/63789	Date: September 06, 2024
Circular Ref. No: 58/2024	

To All Trading Members,

**Sub: Implementation Timeline - Policy on Handling of Good Till Cancelled Orders offered by Members to Clients**

This is further to Exchange circular NSE/INSP/62528 dated June 21, 2024 wherein members have been advised to formulate a policy on Handling of Good Till Cancelled Orders offered by Members to Clients and make said policy as part of the Account Opening Form/Kit along with displaying the same on website and communicating the same to existing clients.

In this regard, members are requested to note that with respect to new clients onboarded from December 01, 2024 onwards, the aforesaid policy shall required to be acknowledged i.e. duly signed by the client.

Further, members are also requested to note that the aforesaid policy shall be informed by members to their existing clients by December 01, 2024 via email or any other suitable mechanism which can be preserved. In case if communication gets bounced/undelivered, the same shall be communicated through alternate channels to such clients. Other suitable mechanism may include physical delivery/SMS/electronic instant messaging services after adhering with the safeguards prescribed under Exchange Circular NSE/INSP/52604 dated June 10, 2022 on Issuance of Electronic Contract Notes (ECN) through SMS/electronic instant messaging services.

Members are advised to take note of the contents of the circular and comply.

**For and on behalf of  
National Stock Exchange of India Limited**

**Naresh Sawana  
Chief Manager**

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## National Stock Exchange of India Limited

In case of any clarifications, Members may contact our below offices:

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