

National Stock Exchange Of India Limited**Department : DEBT SEGMENT**

Download Ref No : NSE/DS/40544

Date : March 26, 2019

Circular Ref. No : 02/2019

All Participants,

**Introduction of One Time Password (OTP) based Two Factor Authentication (2FA)
for FII DEBT Limit bidding and allocation platform (NSE e-Bids)**

This is further to our Circular no.18/2016 (Download Red no NSE/DS/32626) dated June 22, 2016 regarding Two-Factor Authentication.

In order to enhance the security measures, the current questionnaire based 2FA authentication mechanism shall be replaced with an OTP based 2FA mechanism for login into NSE e-Bids platform.

An OTP will be send to the official email address and mobile number of the Participant updated on NSE e-Bids. In case, the Participant wants to change the email id/mobile number, participant needs to send a request on email msm@nse.co.in or contact us on our Helpdesk Number to update the registered email address and mobile number.

Participants are advised to ensure the following:

1. Please register mobile number and official email address of the user.
2. Do not use personal/common mobile numbers and email addresses to avoid any misuse.
3. OTP shall not be shared with anyone, in any case.
4. Disable all users that are not active and/or no-longer associated with your organization, to avoid any misuse.
5. Request shall be send to Exchange on the email id/Helpdesk number provided below to change the registered email id and password.

User manual is provided as Annexure 1. The above changes shall be implemented w.e.f. **March 29, 2019.**

All Participants are requested to make a note of the above.

For and on behalf of
National Stock Exchange of India Ltd

Abhijeet Sontakke
Chief Manager

Technical Helpdesk	Fax No	Email id
1800 266 0053	022-26598155	msm@nse.co.in

Annexure 1**User manual for OTP (NSE e-Bids)**

1. Enter Username and click on Next button

NSE e-Bids

FII Debt Limit Bidding & Allocation Platform



Username

E10000

Next

[Click here to download](#) - New security settings. 

[Click here](#) to check your browser compatibility.

2. Enter password and click on Login button.

NSE e-Bids

FII Debt Limit Bidding & Allocation Platform

Password

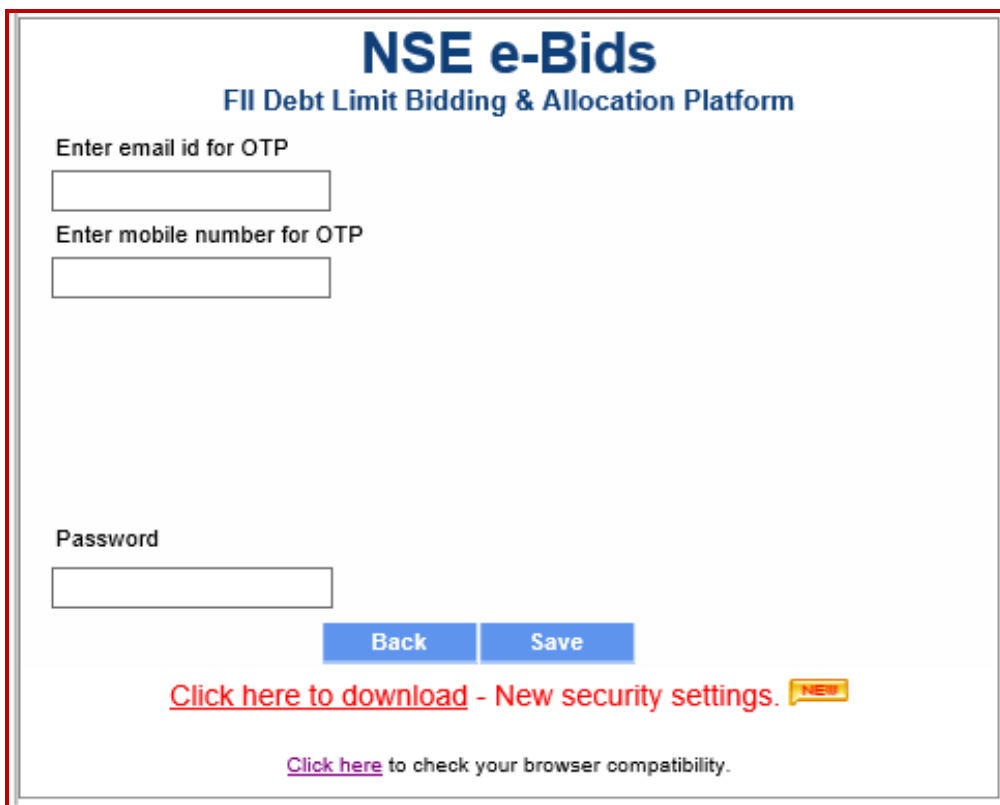
Login

Back

[Click here to download](#) - New security settings. 

[Click here](#) to check your browser compatibility.

3. Enter email id, mobile number and re-enter password. Click on Save button



NSE e-Bids
FII Debt Limit Bidding & Allocation Platform

Enter email id for OTP

Enter mobile number for OTP

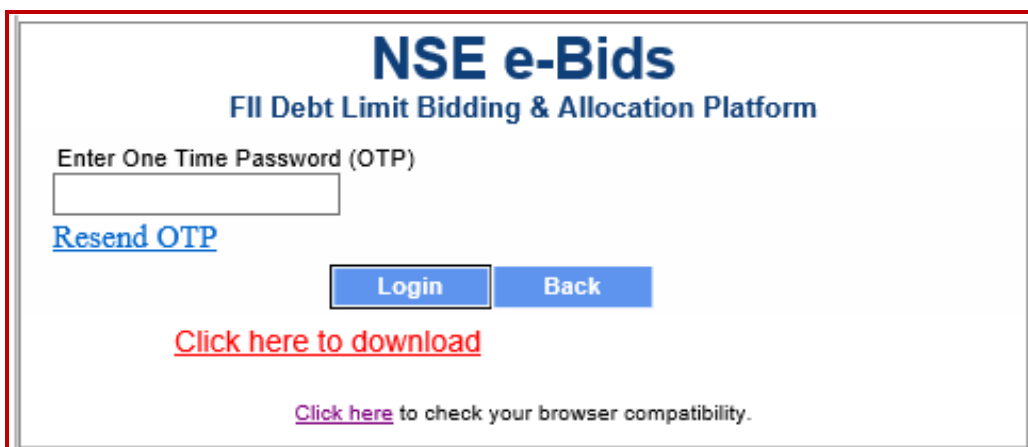
Password

[Back](#) [Save](#)

[Click here to download - New security settings.](#) **NEW**

[Click here](#) to check your browser compatibility.

4. The user shall receive an OTP on registered email id and mobile number. Kindly enter the OTP and click on Login button. User will be able to login in the platform.



NSE e-Bids
FII Debt Limit Bidding & Allocation Platform

Enter One Time Password (OTP)

[Resend OTP](#)

[Login](#) [Back](#)

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5. In case user does not receive OTP, click on "Resend" to receive the OTP again. User will be allowed to re-generate an OTP only after 2 minutes of generation of first OTP. A maximum of 5 attempts to re-generate the OTP shall be allowed.
6. User shall be allowed to try submitting a valid OTP for a maximum of 5 times, after which account will be inactive. To activate the account, a request mail needs to be send to msm@nse.co.in or contact us on our Helpdesk Number.