

National Stock Exchange of India Limited

Circular

Department: COMPLIANCE	
Download Ref No: NSE/COMP/ 68738	Date: June 25, 2025
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To All Members,

Sub: Compliance with directives issued by Telecom Regulatory Authority of India (“TRAI”)

The Telecom Regulatory Authority of India (“TRAI”) has notified amendments to the Telecom Commercial Communications Customer Preference Regulations (“TCCCPR”), 2018 with an objective to strengthen the consumer protection against Unsolicited Commercial Communication (“UCC”). The detailed regulations are available on TRAI website at <https://www.trai.gov.in/release-publication/regulations>

In view of the above, Trading Members are advised to take note of the following:

1. Ensure full compliance with the provisions of the amended TCCCPR, 2018.
2. Complete whitelisting of URLs, APKs, etc., used by Trading Members (Principal Entities).
3. Using *1600 series* for outbound service and transactional calls.
4. Not to use normal 10-digit numbers for making any commercial communications including service and transactional calls.
5. Using SIP/PRI connections only in compliance with TCCCPR, 2018.
6. Extend full cooperation with the Indian Cybercrime Coordination Centre (“I4C”) and TRAI with respect to any reporting and advisory protocols issued.
7. Strengthen internal systems and controls to ensure there is no inadvertent or malicious use of registered headers and content templates used by the Trading Member.

Trading members are advised to take note of the same and ensure compliance.

For and on behalf of

National Stock Exchange of India Limited

Sonal Sharma
Senior Manager