

**Circular**

<b>DEPARTMENT: COMPLIANCE</b>	
Download Ref No: NCL/CMPL/70845	Date: October 15, 2025
Circular Ref. No: 34/2025	

To All Members

**Sub: : Compliance with directives issued by Telecom Regulatory Authority of India ("TRAI")**

The Telecom Regulatory Authority of India ("TRAI") has notified amendments to the Telecom Commercial Communications Customer Preference Regulations ("TCCCPR"), 2018 with an objective to strengthen the consumer protection against Unsolicited Commercial Communication ("UCC"). The detailed regulations are available on TRAI website at <https://www.trai.gov.in/release-publication/regulations>

In view of the above, Clearing Members are advised to take note of the following:

1. Ensure full compliance with the provisions of the amended TCCCPR, 2018.
2. Complete whitelisting of URLs, APKs, etc., used by Clearing Members (Principal Entities).
3. Using 1600 series for outbound service and transactional calls.
4. Not to use normal 10-digit numbers for making any commercial communications including service and transactional calls.
5. Using SIP/PRI connections only in compliance with TCCCPR, 2018.
6. Extend full cooperation with the Indian Cybercrime Coordination Centre ("I4C") and TRAI with respect to any reporting and advisory protocols issued.
7. Strengthen internal systems and controls to ensure there is no inadvertent or malicious use of registered headers and content templates used by the Clearing Member.

Clearing members are advised to take note of the same and ensure compliance.

**For and on behalf of  
NSE Clearing Limited**

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Associate Vice President

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