

DIRECTORS' REPORT

'Annexure-H'

BUSINESS RESPONSIBILITY REPORT

For the Financial Year ended on 31st March, 2020

[Pursuant to Regulation 34(2)(f) of the SEBI (LODR) Regulations, 2015]

ABOUT THE REPORT :

The Business Responsibility Report of Jindal Worldwide Limited (the Company) follows the 'National Voluntary Guidelines on Social, Environmental and Economic Responsibilities of Business (NVG – SEERB)' as notified by Ministry of Corporate Affairs (MCA), Government of India and being committed to it, Jindal reports on the nine principles of the said guidelines in its Business Responsibility Report (BRR). Our Business Responsibility Report includes our responses to questions on our practices and performance on key principles defined under Regulation 34(2)(f) of the SEBI (LODR) Regulations, 2015. It covers topics across environment protection, human rights, governance and stakeholders relationships, community contributions to disclose the responsible business practices undertaken by JINDAL.

Accordingly, pursuant to Regulation 34(2)(f) of the SEBI (LODR) Regulations, 2015, the Board of Directors present the Business Responsibility Report of the Company for the Financial Year ended on 31st March, 2020.

SECTION A- GENERAL INFORMATION ABOUT THE COMPANY :

Sr. No.	Particulars	Details
1.	Corporate Identity Number (CIN) of the Company	L17110GJ1986PLC008942
2.	Name of the Company	JINDAL WORLDWIDE LIMITED
3.	Registered address	"Jindal House", Opp. D-mart, I.O.C. Petrol Pump Lane, Shivranjani Shyamal, 132 Ft Ring Road, Satellite , Ahmedabad – 380015, Gujarat
4.	Website	"www.jindaltextiles.com"
5.	E-Mail Id	"info@jindaltextiles.com"
6.	Financial Year reported	01 st April, 2019 to 31 st March, 2020
7.	Sector(s) that the Company is engaged in (industrial activity code-wise)	1 Sector i.e. Textiles – Manufacturing of Fabrics (NIC code-13131*) & Yarn (NIC Code- 13139*) * As per National Industrial Classification (NIC-2008) – Ministry of Statistics and Programme Implementation.
8.	List key products/services that the Company manufactures/provides (as in balance sheet)	Products contributing 10% or more of the total turnover of the Company are: -Fabrics -Yarn
9.	Total number of locations where business activity is undertaken by the Company	
	(a) Number of International Locations (Provide details of major 5)	NIL
	(b) Number of National Locations	JINDAL WORLDWIDE LIMITED Survey No.206, Chikuwadi ,Saijpur, Gopalpur Road, Piplej Pirana Road, Narol, Ahmedabad-382405
10.	Markets served by the Company – Local/State/National/International	Local, State, National & International

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SECTION B- FINANCIAL DETAILS OF THE COMPANY :

Sr. No.	Particulars	Details
1.	Paid Up Capital (INR)	₹ 2,005.20 Lakhs
2.	Total Turnover (INR) – i.e. Revenue from Operations (Standalone Basis)	₹ 2,01,655.22 Lakhs
3.	Total Profit After Taxes (INR) (Standalone Basis)	₹ 3,202.71 Lakhs
4.	Total Spending on Corporate Social Responsibility (CSR) as percentage of profit after tax (%)	Total Amount Spent – ₹ 16.26 Lakhs as 0.50% of Profit After Tax as per Point no. 3 above
5.	List of activities in which expenditure in 4 above has been incurred	Please refer ' Annexure-A ' to Directors' Report.

SECTION C- OTHER DETAILS :

Sr. No.	Questions	Response
1.	Does the Company have any Subsidiary Company/ Companies?	Yes, as on 31 st March 2020, the Company has 04 Wholly Owned Subsidiary Companies as listed in Point No. 16 of Directors' Report.
2.	Do the Subsidiary Company/Companies participate in the BR Initiatives of the parent company? If yes, then indicate the number of such subsidiary company(s)	No, the subsidiaries actively manage and carry out their own BR initiatives, which are in line with the policies, vision and mission of the JINDAL.
3.	Do any other entity/entities (e.g. suppliers, distributors etc.) that the Company does business with, participate in the BR initiatives of the Company? If yes, then indicate the percentage of such entity/entities? [Less than 30%, 30-60%, More than 60%]	No, the Company participates in the BR Initiatives independently. However, JINDAL encourages its suppliers and vendors to participate in the BR initiatives of the Company and all such third-parties who work with the Company are required to abide by the Code of Conduct and Ethics of the Company which highlights the principles on ethical business practices, protection of human rights and compliance with all applicable laws.

SECTION D-- BR INFORMATION :

1. Details of Director/Directors responsible for BR, implementation of the BR policy and details of the BR head--

Sr. No.	Particulars	Details
1.	DIN Number	00169061
2.	Name	Amit Yamunadutt Agarwal
3.	Designation	Managing Director
4.	Telephone number	+91-079-71001500
5.	E-Mail Id	"info@jindaltextiles.com" "csjindal@jindaltextiles.com"

2. Principle-wise (as per NVGs) BR Policy/policies –

The National Voluntary Guidelines on Social, Environmental and Economic Responsibilities of Business (NVGs) released by the Ministry of Corporate Affairs has adopted nine principles of Business Responsibility as briefed below:

Principle 1 (P1)	Ethics, Transparency and Accountability
Principle 2 (P2)	Business/ Product Life Cycle Sustainability
Principle 3 (P3)	Promoting Well-being of all employees
Principle 4 (P4)	Maintaining Interest of and Responsibility towards Stakeholders
Principle 5 (P5)	Promoting and Respecting Human Rights
Principle 6 (P6)	Safeguarding the Environment
Principle 7 (P7)	Responsibility in Influencing Public and Regulatory Policies
Principle 8 (P8)	Supporting Inclusive Growth and Equitable development
Principle 9 (P9)	Customer/Consumer Value

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(a) Details of Compliance (Reply in Y/N)

Sr. No	Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
1.	Do you have a policy/ policies for (Refer Note No.1)	Y	Y	Y	Y	Y	Y	Y	Y	Y
2.	Has the policy being formulated in consultation with the relevant stakeholders?	Y	Y	Y	Y	Y	Y	Y	Y	Y
	All the policies mandated under the Companies Act, 2013 and SEBI (LODR) Regulations, 2015 have been formulated in consultation with the Management of the Company.									
3.	Does the policy conform to any national / international standards? If yes, specify? (50 words)	Y	Y	Y	Y	Y	Y	Y	Y	Y
	The policies that have been formulated are in line with the applicable national standards and are compliant with the principles of the National Voluntary Guidelines (NVG) issued by the Ministry of Corporate Affairs Government of India. The Company has adopted various other national and international standards for running out its business operations.									
4.	Has the policy being approved by the Board? Is yes, has it been signed by MD/ owner/ CEO/ appropriate Board Director?	Y	Y	Y	Y	Y	Y	Y	Y	Y
	The policies have been approved by Board/Board Level Committees and have been duly signed by the Chairman/Managing Director of the Company.									
5.	Does the company have a specified committee of the Board/ Director/ Official to oversee the implementation of the policy?	Y	Y	Y	Y	Y	Y	Y	Y	Y
	The Company has appointed the Managing Director as the BR Head for implementation of BR policies and to oversee the BR performance through the various committees of the Board of the Company.									
6.	Indicate the link for the policy to be viewed online?	Y	Y	Y	Y	Y	Y	Y	Y	Y
	(For website Link -Refer Note No.1)									
7.	Has the policy been formally communicated to all relevant internal and external stakeholders?	Y	Y	Y	Y	Y	Y	Y	Y	Y
	The policies have been placed on the Company's website for information of all stakeholders.									
8.	Does the company have in-house structure to implement the policy/ policies?	Y	Y	Y	Y	Y	Y	Y	Y	Y
9.	Does the Company have a grievance redressal mechanism related to the policy/ policies to address stakeholders' grievances related to the policy/ policies?	Y	Y	Y	Y	Y	Y	Y	Y	Y
	Any grievance / feedback related to the policies can be sent to the Company at "csjindal@jindaltextiles.com".									
10.	Has the company carried out independent audit/ evaluation of the working of this policy by an internal or external agency?	Y	Y	Y	Y	Y	Y	Y	Y	Y
	The Policies are evaluated internally and updated/amended as per the changed business scenario.									

Note No. 1 - The Company has adopted the Code of Conduct & Ethics which covers ethics, transparency and accountability. The Company is dedicated towards the well-being of its employees and has policies that not only support employee welfare but also enable his/her enhanced engagement with the Company. Towards serving the needs of the community, the Company has a CSR Policy with various programs driven as part of its CSR activities. In addition to these, the Company has adopted various other policies as per the Compliance of applicable laws and regulations and as detailed on the website of the Company. The Website link to our applicable policies- "<https://www.jindaltextiles.com/investor.php>".

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(b) If answer to the question at serial number 1 against any principle, is 'No', please explain why: (Tick up to 2 options):
Not Applicable

Sr. No	Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
1.	The company has not understood the Principles	NA	NA	NA	NA	NA	NA	NA	NA	NA
2.	The company is not at a stage where it finds itself in a position to formulate and implement the policies on specified principles	NA	NA	NA	NA	NA	NA	NA	NA	NA
3.	The company does not have financial or manpower resources available for the task	NA	NA	NA	NA	NA	NA	NA	NA	NA
4.	It is planned to be done within next 6 months	NA	NA	NA	NA	NA	NA	NA	NA	NA
5.	It is planned to be done within the next 1 year	NA	NA	NA	NA	NA	NA	NA	NA	NA
6.	Any other reason (please specify)	NA	NA	NA	NA	NA	NA	NA	NA	NA

3. Governance related to BR-

Sr. No	Questions	Response
a.	Indicate the frequency with which the Board of Directors, Committee of the Board or CEO to assess the BR performance of the Company. Within 3 months, 3-6 months, Annually, More than 1 year.	The BR performance of the Company is/ will be reviewed annually by the Board of Directors /Committee.
b.	Does the Company publish a BR or a Sustainability Report? What is the hyperlink for viewing this report? How frequently it is published?	Yes, the Business Responsibility Report has been published along with the Annual Report of the Company for Financial year 2019-2020 (being the first year applicability of the said compliance) and it can be viewed at the website of the Company- " www.jindaltextiles.com ".

SECTION E - PRINCIPLE-WISE PERFORMANCE:

PRINCIPLE 1- Ethics, Transparency and Accountability:

JINDAL WORLDWIDE LIMITED is committed to be an ethical and responsible member of the business communities in which it operates. The Company always endeavors to ensure that highest standards of honesty, integrity and ethics are maintained. While the Company has instituted a general Code of Conduct & Ethics applicable to all Directors & Senior Management, which provides fundamental and broad general standards for the Company, It also covers all dealings with suppliers, customers and other business associates.

Further, the Company has adopted a Whistle Blower Policy to provide a mechanism for employees and Directors of the Company to approach the Ethics Committee or Chairman of the Audit Committee of the Company for reporting unethical behavior, actual or suspected, fraud or violation of the Company's code of conduct. A Vigil Mechanism has also been set up to investigate and take measures against ethical violations such as corruption and bribery.

The policies of the Company guide all officers, directors, employees and representatives on compliance with anti-corruption, anti-bribery, conflict of interest, unethical conduct, laws & regulations, etc. These values further guide us in strengthening trust with our partners and enhance stakeholder value.

Sr. No	Questions	Response
1.	Does the policy relating to ethics, bribery and corruption cover only the company? Yes/ No. Does it extend to the Group/Joint Ventures/Suppliers/Contractors/NGOs/Others?	No, the Code of Business and Ethics, Whistleblower/Vigil Mechanism Policy not only extends to the Company, rather it extends to all employees of the Company, including the Board of Directors, Senior Management and all such suppliers, contractors and third parties that it engages in the course of its business.
2.	How many stakeholder complaints have been received in the past financial year and what percentage was satisfactorily resolved by the management? If so, provide details thereof, in about 50 words or so.	Transparency and accountability are crucial to enhance stakeholder trust. The grievances of investors and shareholders are reviewed on a periodic basis by the Stakeholders Relationship Committee. During the Financial Year under review, there have been no complaints received from investors, shareholders and employees regarding ethics and accountability.

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PRINCIPLE 2- Business/ Product Life Cycle Sustainability:

Environment sustainability, employee health and safety are the core importance at Jindal throughout its business and manufacturing processes beginning from planning to execution stage. The Company through its robust commitment ensures compliance with relevant standards of health and safety wherein appropriate health and safety elements across manufacturing activities, delivery and consumption are identified and evaluated. Further, the Company strives to reduce its environmental impact through various initiatives in the field of Energy Conservation as described in 'Annexure-D' of the Directors' Report.

Sr. No	Questions	Response
1.	List up to 3 of your products or services whose design has incorporated social or environmental concerns, risks and/or opportunities.	The Company is broadly engaged into Manufacturing of Denim Fabric, Dyed Yarn, Bottom Weights & Premium Printed Shirtings and it incorporates principles of Environmental Management Systems (EMS) in their management system practices as part of their operations.
2.	For each such product, provide the following details in respect of resource use (energy, water, raw material etc.) per unit of product(optional): a. Reduction during sourcing/production/distribution achieved since the previous year throughout the value chain? b. Reduction during usage by consumers (energy, water) has been achieved since the previous year?	The Company continuously strives to innovate and unlock the value of its product to present the best to its customers. At the same time being a socially responsible citizen, the Company reconciles economy with ecology. The Company throughout its business and manufacturing processes beginning from planning to execution stage, continuously endeavors to make the products durable with multi attributes so as to reduce the burden on resources as it continues to conserve energy and minimize the usage of resources every year in comparison to the usage of previous year in order to have a sustainable environment and as a commitment to it and as a step ahead for utilizing alternate sources of energy, the Company has continued the utilization of Solar Power Plant of capacity 999 KWp at the rooftop of Factory premises. Further, as an additional initiative, the Company has completed the installation of Captive Power Plant at its Factory Premises. The measures stated above has led to better pollution control and high energy conservation, has reduced adverse impact on environment and thus resulted into increased environmental quality and higher savings of resources which further must have prevented future resources depletion. The Company has energy conservation equipment such as LED Lights, Capacitors, AC drives, Energy saving Water Pumps and etc.
3.	Does the company have procedures in place for sustainable sourcing (including transportation)? If yes, what percentage of your inputs was sourced sustainably? Also, provide details thereof, in about 50 words or so.	Sustainable Sourcing is the integration of social, ethical and environmental performance factors into the process of selecting suppliers. The Company believes in investing time and effort in building mutually beneficial relationships. Improving performance in environmental, social and ethical issues is a major part of the overall processes of the Company. However the Company do not have the set procedure for sustainable sourcing but it strives to all such related factors throughout its value chain.
4.	Has the company taken any steps to procure goods and services from local & small producers, including communities surrounding their place of work? If yes, what steps have been taken to improve their capacity and capability of local and small vendors?	Yes. The Company's key intent is to help local suppliers scale up and improve their operations by ensuring sustainable livelihood in the neighborhood of its operations and expects to build stronger and long-term ties with them. It also reduces the time, cost and efforts in procurement, apart from being responsible for the growth of supply base around our locations. Preference is also given to micro, small and medium enterprises (MSME) for business opportunity and upliftment of lower middle class. In activities where we require un-skilled manpower such as job work etc., use of local manpower is preferred providing them with employment opportunities. Through this process they gain skills and derive benefits working with us.
5.	Does the company have a mechanism to recycle products and waste? If yes what is the percentage of recycling of products and waste (separately as <5%, 5-10%, >10%). Also, provide details thereof, in about 50 words or so. ?	Yes, the Company do have various mechanisms to recycle the products and the waste at it various stages of manufacturing process at its factory premises. The Company has adopted a focused strategy towards waste management through waste minimization and conservation of resources. This continued effort to eliminate, recycle, and reuse waste, has resulted in less waste being disposed off. However the exact percentage could not be known considering the various other related factors.

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PRINCIPLE 3- Promoting Well-being of all employees:

The Company has a holistic approach with regards to the health and wellbeing of our employees. The Company take efforts to develop a vibrant and diverse work environment that fosters collaboration, exchange of ideas, inclusivity and motivation. The Company views on this principle has been elaborated in Directors' Report under 'Human Resources and Industrial Relations'.

Sr. No	Questions	Response
1.	Please indicate the Total number of employees.	2255 as on 31 st March, 2020
2.	Please indicate the Total number of employees hired on temporary/ contractual/casual basis.	0
3.	Please indicate the Number of permanent women employees.	0
4.	Please indicate the Number of permanent employees with disabilities	0
5.	Do you have an employee association that is recognized by management?	No
6.	What percentage of your permanent employees is members of this recognized employee association?	NA
7.	Please indicate the Number of complaints relating to child labour, forced labour, involuntary labour, sexual harassment, discriminatory employment in the last financial year and pending, as on the end of the financial year.	No. of complaints filed during the Financial Year—NIL No. of complaints pending as on end of the Financial Year- NA
8.	What percentage of your under mentioned employees were given safety & skill up-gradation training in the last year?	a. Permanent Employees- Above 90% b. Permanent Women Employees- NA c. Casual/Temporary/Contractual Employees- NA d. Employees with Disabilities- NA

PRINCIPLE 4 - Maintaining Interest of and Responsibility towards Stakeholders:

The Company aims to meet the expectations of its stakeholders that include shareholders, consumers, employees, suppliers and various service providers. The Company understands the needs of its stakeholders and develops action plans to fulfill them while achieving its business goals. The Company also has in place investor grievance redressal system, consumer complaint redressal system and various other committees to protect the interest of all the stakeholders. It discloses all the relevant information about its products, business, financial performance and other statutory information on the website of the Company to ensure effective stakeholders engagement.

Sr. No	Questions	Response
1.	Has the company mapped its internal and external stakeholders? Yes/No	Yes
2.	Out of the above, has the company identified the disadvantaged, vulnerable & marginalized stakeholders?	Yes
3.	Are there any special initiatives taken by the company to engage with the disadvantaged, vulnerable and marginalized stakeholders? If so, provide details thereof, in about 50 words or so.	The Company has taken special initiatives for the benefit of local communities and other disadvantaged and marginalized stakeholders. The Company also actively participated in the CSR activities (as detailed in 'Annexure-A' to the Directors' Report) to benefit the local communities nearby the Company's manufacturing facilities. It gives special attention to stakeholders in area that are underdeveloped. It further ensures to resolve the differences in a just, fair and equitable manner.

PRINCIPLE 5 - Promoting and Respecting Human Rights:

Promoting and protection of human rights is a cornerstone on which our values have been built. It is our constant endeavour to create an environment wherein employees and stakeholders can work at their full potential with dignity and respect. Our Code of Business and Ethics asserts values and guides human rights practices within our organization and supply chain. The Company is aligned to the principles of human rights as enshrined in the Constitution, national laws and policies and International

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Bill of Human Rights. We are against any kind of discrimination based on nationality, gender, race, economic status or religion which forms a fundamental part of our core value of inclusive growth. In our processes of hiring, training and employment, the compensation plans are based on performance, skills, experience, knowledge and educational qualifications thus upholding fair treatment among our employees. The Company respects the dignity of labour and is an equal opportunity employer dedicated to support gender diversity across the organization. We also ensure that our employees, contractors and suppliers are made aware of human rights through various channels.

Sr. No	Questions	Response
1.	Does the policy of the company on human rights cover only the company or extend to the Group/Joint Ventures/Suppliers/Contractors/NGOs/Others?	We endorse the importance of human rights at all levels since inception. Jindal has been envisaged and designed from the beginning as a humane organization, and we insist it to be reflected in our conduct at all levels. Our operations, functions, people, contractors, supply chain partners are all a part of our philosophy on human rights.
2.	How many stakeholder complaints have been received in the past financial year and what percent was satisfactorily resolved by the management?	During the Financial Year 2019-2020, the Company did not receive any complaint with regard to violation of human rights.

PRINCIPLE 6- Safeguarding the Environment:

The Company understands its responsibility towards sustainable environment and since its inception it takes various initiatives to reduce its adverse impact on environment with an aim to minimize waste and emissions, reuse and recycle materials, promote renewable energy use, reduce greenhouse gas emissions, and conserve energy and water wherever feasible. The Company has an Environment Management System (EMS) policy which ensures for safeguarding the environment throughout its supply chain .

Sr. No	Questions	Response
1.	Does the policy related to Principle 6 cover only the company or extends to the Group/Joint Ventures/Suppliers/Contractors/NGOs/others?	Our Environment Management System (EMS) policy covers throughout the Company and the persons associated with it.
2.	Does the company have strategies/ initiatives to address global environmental issues such as climate change, global warming, etc? Y/N. If yes, please give hyperlink for webpage etc?	As a responsible company, Jindal is committed to addressing climate change risks in proactive ways and modes. We endorse the precautionary principle towards global warming and climate change, and take up various committed initiatives towards resource conservation and preservation. Our initiatives for energy and water conservation and waste recycling have seen increasing efficiencies over the years. However, the Company does not have any set strategies for same.
3.	Does the company identify and assess potential environmental risks? Y/N.	Yes, the aim to protect the environment is the responsibility of every employee and the person associated with the Company. In addition, the Risk Management Policy of the company prescribes for the efficient identification and assessment of all the risks associated with the environment. Also, the Company ensures the adherence of all applicable laws and regulations in order to minimize the possibilities of occurrence of any risk associated.
4.	Does the company have any project related to Clean Development Mechanism? If so, provide details thereof, in about 50 words or so. Also, if Yes, whether any environmental compliance report is filed	No
5.	Has the company undertaken any other initiatives on – clean technology, energy efficiency, renewable energy, etc. ? Y/N. If yes, please give hyperlink for web page etc	Yes, the details of initiatives taken for conservation of energy and usage of alternate sources of energy are given in 'Annexure-D' of the Directors' Report.

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Sr. No	Questions	Response
6.	Are the Emissions/Waste generated by the company within the permissible limits given by CPCB/SPCB for the financial year being reported?	Yes
7.	Number of show cause/ legal notices received from CPCB/ SPCB which are pending (i.e. not resolved to satisfaction) as on end of Financial Year	Nil

PRINCIPLE 7- Responsibility in Influencing Public and Regulatory Policies:

Our Code of Conduct and Ethics ensures that employees and third-party agents acting on behalf of the company in connection with any lobbying activities must act with honesty and integrity. The information provided in these lobbying activities must be transparent, factually correct and fairly.

Sr. No	Questions	Response
1.	Is your company a member of any trade and chamber or association? If Yes, Name only those major ones that your business deals with:	a. The Gujarat Chamber of Commerce & Industry (GCCI) b. Federation of Indian Chambers of Commerce and Industry (FICCI) c. Confederation of Indian Industry (CII) d. The Associated Chambers of Commerce and Industry in India (ASSOCHAM) e. Ahmedabad Textile Processors Association(ATPA)
2.	Have you advocated/lobbied through above associations for the advancement or improvement of public good? Yes/No; if yes specify the broad areas (drop box: Governance and Administration, Economic Reforms, Inclusive Development Policies, Energy security, Water, Food Security, Sustainable Business Principles, Others)	No, the Company prefers to be part of the broader policy development process and do not practice lobbying on any specific issue.

PRINCIPLE 8- Supporting Inclusive Growth and Equitable development:

The Company supports the principle of inclusive growth and equitable development through its Corporate Social Responsibility initiatives and also through its core business. The Company acknowledges the impact of its activities on social and economic development and strives to create positive environment.

Sr. No	Questions	Response
1.	Does the company have specified programmes/initiatives/projects in pursuit of the policy related to Principle 8? If yes details thereof.	The Company executes its CSR initiatives through various programs/initiatives, the details of which are given in 'Annexure-A' of the Directors' Report.
2.	Are the programmes/projects undertaken through in-house team/own foundation/external NGO/government structures/any other organization?	All the programmes/projects are been undertaken through in-house team by the CSR Committee of the Board of Directors
3.	Have you done any impact assessment of your initiative?	Yes, the impact of initiatives are monitored and reviewed by the CSR Committee of the Board and management periodically.
4.	What is your company's direct contribution to community development projects- Amount in INR and the details of the projects undertaken.	Kindly refer 'Annexure-A' of the Directors' Report.
5.	Have you taken steps to ensure that this community development initiative is successfully adopted by the community? Please explain in 50 words, or so-	Yes, the Company has a process of engaging with local community to understand their concerns. The CSR interventions are carried out on a need based approach which is developed after consultations with the local community to ensure that the activities are adopted by them.

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PRINCIPLE 9- Customer/Consumer Value:

The Company's commitment to provide high quality products to consumers have made it one of the most trusted and popular brands among Indian consumers. The Mission of the Company is to become a partner of choice for our esteemed customers and stakeholders. It aims to continue growth by leading national and international standards and embracing ethical means in harmony with the environment, ensuring customer delight, stakeholder trust and social responsibility.

Sr. No	Questions	Response
1.	What percentage of customer complaints/consumer cases are pending as on the end of Financial Year.	As on Financial Year ended 31 st March, 2020, the Company has no pending consumer complaints.
2.	Does the company display product information on the product label, over and above what is mandated as per local laws? Yes/No/N.A. /Remarks(additional information)	No, the Company displays sufficient information on its textile product as mandated under laws and regulations.
3.	Is there any case filed by any stakeholder against the company regarding unfair trade practices, irresponsible advertising and/or anti-competitive behaviour during the last five years and pending as on end of financial year. If so, provide details thereof, in about 50 words or so.	No
4.	Did your company carry out any consumer survey/consumer satisfaction trends?	No
