

ANNEXURE 6

BUSINESS RESPONSIBILITY REPORT 2019-20

Section A: General Information about the Company

1. Corporate Identity Number (CIN) of the Company: L29269TZ1962PLC000463
2. Name of the Company: Lakshmi Machine Works Limited
3. Registered address: SRK Vidyalaya Post, Perianaickenpalayam, Coimbatore 641 020
4. Website: www.lmwglobal.com
5. E-mail id: secretarial@lmw.co.in
6. Financial Year reported: 2019-20
7. Sectors that the Company is engaged in: Textile Spinning machinery, CNC Machine Tools, Foundry Castings and Aerospace products.
8. List three key products/services that the Company manufactures: Textile Spinning Machinery, CNC Machine Tools, Castings and Aerospace Components
9. Total number of locations where business activity is undertaken by the Company:
The Company's plants are situated at the following locations:
International Locations: Nil
National Locations:
Textile Machinery Division:
Unit – I: Perianaickenpalayam, Coimbatore – 641 020
Unit – II: Kaniyur, Coimbatore – 641 659
Other Divisions:
Machine Tool Division: Arasur, Coimbatore – 641 407
Foundry Division: Arasur, Coimbatore – 641 407
Foundry and Machine Shop: Arasur, Coimbatore – 641 407
Advanced Technology Centre: Ganapathy, Coimbatore – 641 006
Windmill Division: Udumalpet (TK), Tirupur District
Solar Power Project: Kondampatti, Coimbatore District
10. Markets served by the Company -Local/State/National/International :
Lakshmi Machine Works Limited serves national as well as international markets.

Section B: Financial Details of the Company (2019-20)

Sl No	Particulars	Unit of Measure	Details
1	Paid up capital	(₹ Lakhs)	1,068.30
2	Total Turnover	(₹ Lakhs)	1,50,863.92
3	Total Profit after Taxes	(₹ Lakhs)	4,499.76
4	Total Spending on Corporate Social Responsibility (CSR) as a percentage of Profit after Tax	(in %)	LMW's spending in Corporate Social Responsibility is as per the amount mandated under Companies Act, 2013. LMW during 2019-20 has spent an amount of ₹5.80 Crores on CSR which is 12.90% of Profit after Tax.
5	List of activities in which expenditure as per point 4 above has been incurred		Refer Annexure 4 to Directors' Report

Section C: Other Details

1. Does the Company have any Subsidiary Company/ Companies?

Yes, Lakshmi Machine Works Limited has a wholly owned subsidiary Company located at Suzhou, Jiangsu Province, China, namely LMW Textile Machinery (Suzhou) Company Limited (LMWTMSCL).

2. Does the Subsidiary Company/Companies participate in the Business Responsibility (BR) Initiatives of the parent company? If yes, then indicate the number of such subsidiary company(ies)

Incorporated and located as per local laws of People's Republic of China, LMWTMSCL does not participate in the BR initiatives of LMW.

3. Do any other entity/entities (e.g. suppliers, distributors etc.) that the Company does business with, participate in the BR initiatives of the Company? If yes, then indicate the percentage of such entity/entities? [Less than 30%, 30-60%, More than 60%]

The Company encourages its suppliers, customers and other stakeholders to support various initiatives taken by the Company towards its business responsibility.

Section D: BR Information

1. Details of Director / Directors responsible for BR:

(a) Details of the Director/ Directors responsible for implementation of the BR policy/ policies

1. DIN Number: 00004505
2. Name: Sri Sanjay Jayavarthanavelu
3. Designation: Chairman and Managing Director

(b) Details of the BR head:

1. DIN Number: Not Applicable
2. Name: Sri V. Senthil
3. Designation: Chief Financial Officer
4. Telephone No: +91 422 719 2205
5. Email ID: senthil@lmw.co.in

2. Principle-wise (as per NVGs) BR Policy/policies

The National Voluntary Guidelines on Social, Environmental and Economic Responsibilities of Business (NVGs) released by the Ministry of Corporate Affairs has adopted nine areas of Business Responsibility.

These briefly are as under:

P1	Businesses should conduct and govern themselves with Ethics, Transparency and Accountability.
P2	Businesses should provide goods and services that are safe and contribute to sustainability throughout their life cycle.
P3	Businesses should promote the well-being of all employees.
P4	Businesses should respect the interests of, and be responsive towards all stakeholders, especially those who are disadvantaged, vulnerable and marginalized.
P5	Businesses should respect and promote human rights.
P6	Businesses should respect, protect and make efforts to restore the environment.
P7	Businesses, when engaged in influencing public and regulatory policy, should do so in a responsible manner.
P8	Businesses should support inclusive growth and equitable development.
P9	Businesses should engage with and provide value to their customers and consumers in a responsible manner.

LMW has in place the Business Responsibility Policy (www.lmwglobal.com) which addresses the 9 principles as per the National Voluntary Guidelines on Social, Environmental and Economic Responsibilities of Business. This Policy is applicable across the Company and ensures that the business practices are governed by these principles.

(a) Details of compliance (Reply in Y/N)

Sr. No.	Questions	P1: Ethics and Transparency	P2: Sustainable Products	P3: Well-being of employees	P4: Responsiveness to Stakeholders	P5: Respect Human Rights	P6: Environmental Responsibility	P7: Public policy advocacy	P8: Support inclusive growth	P9: Engagement with Customers
1.	Do you have a policy / policies for....	Y	Y	Y	Y	Y	Y	N Note 1	Y Note 2	Y
2.	Has the policy been formulated in consultation with the relevant stakeholders?	Y	Y	Y	Y	Y	Y	-	N Note 3	Y
3.	Does the policy conform to any national/ international standards? If yes, specify? (50 words)	The spirit and intent of the Policies adopted by the Company capture the essence of all the applicable national and international laws. Hence the Company's policies are in conformity with national/international standards wherever applicable								
4.	Has the policy being approved by the Board? If yes, has it been signed by MD/owner/ CEO/ appropriate Board Director?	Y Note 4	Y Note 4	Y Note 4	Y Note 4	Y Note 4	Y Note 4	-	Y Note 4	Y Note 4
5.	Does the Company have a specified committee of the Board/Director/ Official to oversee the implementation of the policy?	Y	Y	Y	Y	Y	Y	-	Y	Y
6.	Indicate the link for the policy to be viewed online?	Y Note 5	Y Note 5	Y Note 5	Y Note 5	Y Note 5	Y Note 5	-	Y Note 5	Y Note 5

Sr. No.	Questions	P1: Ethics and Transparency	P2: Sustainable Products	P3: Well-being of employees	P4: Responsiveness to Stakeholders	P5: Respect Human Rights	P6: Environmental Responsibility	P7: Public policy advocacy	P8: Support inclusive growth	P9: Engagement with Customers
7.	Has the policy been formally communicated to all relevant internal and external stakeholders?	Y	Y	Y	Y	Y	Y	-	Y	Y
8.	Does the Company have in-house structure to implement the policy/ policies.	Y	Y	Y	Y	Y	Y	-	Y	Y
9.	Does the Company have a grievance redressal mechanism related to the policy/ policies to address stakeholders' grievances related to the policy/policies?	Y	Y	Y	Y	Y	Y	-	Y	Y
10.	Has the Company carried out independent audit/ evaluation of the working of this policy by an internal or external agency?	Y	Y	Y	Y	Y	Y	-	Y	Y

Notes:

Note 1: The Company through various industry forums endeavors to promote growth and technological progress, economic reforms, inclusive development policies and sustainable business principles. Therefore, need for a formal policy has not been felt.

Note 2: There is no separate policy but is included in the Company's CSR and Sustainability policy.

Note 3: While there is no formal consultation with all stakeholders, the relevant policies have evolved over a period of time by taking inputs from concerned internal stakeholders.

Note 4: Policies are approved by the Board of Directors.

Note 5: All Business Responsibility Report policies are uploaded on the Company's website, www.lmwglobal.com

3. Governance related to BR:

a. Indicate the frequency with which the Board of Directors, Committee of the Board or CEO assess the BR performance of the Company. Within 3 months, 3-6 months, Annually, More than 1 year.

There is no defined frequency. Assessment is an ongoing exercise and is an inherent part of corporate functions.

b. Does the Company publish a BR or a Sustainability Report? What is the hyperlink for viewing this report? How frequently it is published?

No

Section E: Principle-wise performance

Principle 1: Business should conduct and govern themselves with Ethics, Transparency and Accountability.

1. Does the policy relating to ethics, bribery and corruption cover only the Company? Yes/ No. Does it extend to the Group/Joint Ventures/ Suppliers/Contractors/NGOs/Others?

The Company has a well-defined Code of Conduct in place for Directors as well as for employees of the Company. The Company has no Joint Venture/NGOs. The Company also has a separate Supplier Code of Conduct policy for its

suppliers, vendors and companies that provide it with products and services.

- How many stakeholder complaints have been received in the past Financial Year and what percentage was satisfactorily resolved by the management? If so, provide details thereof, in about 50 words or so.

The Company has a well-established mechanism for receipt and resolution of stakeholder complaints. During the year under review the Company received a total of 2,430 complaints of which 2,202 have been resolved and the balance of 228 will be resolved during the course of time.

Principle 2: Businesses should provide goods and services that are safe and contribute to sustainability throughout their life cycle.

- List up to 3 of your products or services whose design has incorporated social or environmental concerns, risks and / or opportunities.

Sr. No	Product	Social/Environmental Benefits
1.	Stationary Condenser LA 2/5	A sustainable green product with lesser parts and does not require power.
2.	Card LC 636 V1	Lesser dust liberation ensuring better Mill environment.
3.	Draw Frame LDB 3	Higher productivity; occupying lesser floor space and having lesser carbon footprint.

- For each such product, provide the following details in respect of resource use (energy, water, raw material etc.) per unit of product (optional):

Energy conservation

- Enhancement of machinery efficiency resulting in savings in Raw Material usage and consumption of power.

Pollution control

Initiatives aimed at reduction of carbon foot-print are:

- Product design with lesser use of parts and no castings.
- Avoidance of Polluting paints/surface coating.

- Does the Company have procedures in place for

sustainable sourcing (including transportation)? If yes, what percentage of your inputs was sourced sustainably? Also, provide details thereof, in about 50 words or so.

Sourcing of input material for the product and indirect material required for manufacturing has been continuously evolved with the concept of using only such material which can be recycled. This starts with design and selection of raw material/manufacturing process in tandem with suppliers.

The manufacturing processes are selected and improved year on year to consume lesser energy and resources. The Company encourages and implements wherever possible environmentally sustainable/non-degrading packing. The Company has also reduced the transportation cost over the years by consolidating shipments thereby reducing consumption of fossil fuels.

- Has the Company taken any steps to procure goods and services from local & small producers, including communities surrounding their place of work? If yes, what steps have been taken to improve their capacity and capability of local and small vendors?

The Company as a policy ensures localization and outsourcing by each Plant is with suppliers who are competitive as well as close to its Plants.

Localized vendors are preferred if they meet the quality specifications and Environment, Health & Safety (EHS) compliance. The Company focuses on increasing the capacity and capability of its suppliers. The Company provides required inputs to its suppliers on various system and quality tools of the Company.

- Does the Company have a mechanism to recycle products and waste? If yes what is the percentage of recycling of products and waste (separately as <5%, 5-10%, >10%). Also, provide details thereof, in about 50 words or so.

The Company as an original equipment manufacturer mainly uses products which can be recycled at a later date.

The Company has waste recycling system for production waste which is > 10%.

Water: Sewage Treatment Plants are set up at facilities to recycle and treat waste water in all the units of LMW. The hazardous process related units at LMW are equipped with ETP facilities to treat effluents. The Company maintains Zero Liquid Discharge (ZLD) status with two stage RO plant to recycle factory effluents. The recycled water is used for process and toilet flushing. The Company has installed Filter Press, RO plant for water treatment and agitated thin film drier at TMD-Unit 2 to increase the output quality of the treated water and thereby reduce hazardous waste generation.

E-waste: The E-waste generated includes rejected computers, monitors, servers, electronic and electrical items. The same are stored at separate facilities before disposal and are being disposed for recycle through government authorized certified vendors.

Other waste: 100% of MS scrap and cast-iron Scrap from manufacturing process is recycled through briquetting and shredding and is being sent to foundry for melting. Around 750 tons per month of waste sand from foundry process is recycled through the sand reclamation plant. Waste comprising of plastic, office waste, packaging

and paper is given to vendors for recycling. Food waste generated in cafeterias is either given to the vendors to generate fertilizers or is being used to manufacture animal feed. Around 650 number of batteries have been disposed to Authorised Dealers for recycling.

Principle 3: Businesses should promote the well-being of all Employees.

1. Please indicate the total number of employees: 3,185
2. Please indicate the total number of employees hired on temporary/contractual/casual basis: 3,054
3. Please indicate the number of permanent women employees: 53
4. Please indicate the number of permanent employees with disabilities: 3
5. Do you have an employee association that is recognized by management? YES
6. What percentage of your permanent employees are members of this recognized employee association? 49%.
7. Please indicate the number of complaints relating to child labour, forced labour, involuntary labour, sexual harassment in the last financial year

Sl No.	Category	No. of complaints filed during the financial year	No. of Complaints pending as on end of the Financial Year
1	Child Labour/Forced Labour/ Involuntary Labour	NIL	As a policy the Company is not engaging persons below 18 years of age
2	Sexual Harassment*	NIL	NIL
3	Discriminatory Employment	NIL	NIL

*The above may be treated as information pursuant to provisions of Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2015

8. What percentage of your under mentioned employees were given safety & skill up-gradation training in the last year?

Sl. No	Category	Percentage	
		Safety	Skill
A	Permanent Employees	Workmen 67%, Staff 8%	Workmen 99%, Staff 56%
B	Permanent Women Employees	68%	28%
C	Casual/Temporary/Contractual Employees	84%	58%
D	Employees with Disabilities	100%	100%

Principle 4: Businesses should respect the interests of, and be responsive towards all Stakeholders, especially those who are disadvantaged, vulnerable and marginalized.

1. Has the Company mapped its internal and external stakeholders? Yes
2. Out of the above, has the Company identified the disadvantaged, vulnerable & marginalized stakeholders? Yes
3. Are there any special initiatives taken by the Company to engage with the disadvantaged, vulnerable and marginalized stakeholders. If so, provide details thereof, in about 50 words or so.

The Company has always engaged itself in special initiatives with the disadvantaged, vulnerable and marginalized stakeholders. The Company has engaged around 3 physically disabled persons who are working in various departments of the Company.

Principle 5: Businesses should respect and promote human rights.

1. Does the policy of the Company on human rights cover only the Company or extend to the Group/ Joint Ventures/Suppliers/Contractors/NGOs/ Others?
Policies on Human Rights including the Code of Ethical Business Conduct, Anti-Sexual Harassment and the Whistleblower policies along with the Group Business Responsibility policy cover all aspects on Human Rights for the Company and also extends to all stakeholders of the Company.
2. How many stakeholder complaints have been received in the past Financial Year and what percent was satisfactorily resolved by the management? Nil

Principle 6: Businesses should respect, promote and make efforts to restore the environment.

1. Does the policy related to Principle 6 cover only the Company or extends to the Group/Joint Ventures Suppliers/Contractors/NGOs/others.
LMW Environment Policy covers all manufacturing sites and own employees and contractors of the Company. The Policy document is available at the url: www.lmwglobal.com

2. Does the Company have strategies/ initiatives to address global environmental issues such as climate change, global warming, etc? Y/N. If yes, please give hyperlink for webpage etc.

The Company has successfully implemented the GREENCO Practices. As a part of the process, initiatives were implemented for better energy efficiency, water conservation, use of renewable energy, reduction of greenhouse gas emission, material conservation, waste management, green supply chain, life cycle assessment for the foundry units.

3. Does the Company identify and assess potential environmental risks?
Yes, the Company has a mechanism to identify and assess potential environmental risks in its plants and projects.
4. Does the Company have any project related to Clean Development Mechanism? If so, provide details thereof, in about 50 words or so. Also, if yes, whether any environmental compliance report is filed?

All manufacturing locations are certified for requirements under ISO 14001 (Environmental Management System). The Company has migrated from OHSAS 18001 (Occupational Health and Safety System) to ISO 45001 with effect from February 2020 (certified by Bureau Veritas). The system requirements are broad based by incorporating internal standards. Layered audits are carried out to check the level of compliance. Effective Deviation Management System ensures that the corrective actions are close looped and issues are addressed within a reasonable time frame.

The Environment, Health & Safety performance assessment is carried out annually at locations to establish the maturity levels. It is carried out by a cross functional team which assesses the performance over the past year. Based on the outcome, areas for improvement are identified and objectives are derived for the next year. Also, periodical Statutory Compliance Report is being submitted to the Board once in 3 months and an

Annual form is submitted to Tamil Nadu Pollution Control Board.

5. Has the Company undertaken any other initiatives on — clean technology, energy efficiency, renewable energy, etc. Y/N. If yes, please give hyperlink for web page etc.

Technology is used to reduce impact on environment. In the entire chain of manufacturing, the emphasis is on preserving natural resources. Processes are designed to minimize use of raw materials, water and energy.

The Company has a policy of tapping non-conventional and renewable resources of energy namely wind power and solar power to meet with its energy requirements. The Company has installed 28 windmills with a total generation capacity of 36.80 MW. The Company also has a 10 MW Solar Power Generation plant. Such details form a part of the Annual Report, a copy of which is available at www.lmwglobal.com.

6. Are the Emissions/Waste generated by the Company within the permissible limits given by CPCB/SPCB for the financial year being reported?

Yes, the emissions / waste generated by the Company are within the permissible limits as indicated by State Pollution Control Board.

7. Number of show cause / legal notices received from CPCB/SPCB which are pending (i.e. not resolved to satisfaction) as on end of Financial Year. Nil.

Principle 7: Businesses, when engaged in influencing public and regulatory policy, should do so in a responsible manner.

1. Is your Company a member of any trade or chamber or association? If Yes, name only those major ones that your business deals with:

The Company is a member of many trade/chamber/associations. Some of them are:

- a. Confederation of Indian Industry
- b. Federation of Indian Chambers of Commerce and Industry

- c. Federation of Indian Export Organisation
- d. Indian Chamber of Commerce and Industry
- e. Textile Machinery Manufacturers' Association of India
- f. Indian Machine Tool Manufacturers' Association
- g. Society of Indian Aerospace Technologies and Industries
- h. Indian Windpower Association
- i. International Textile Manufacturers' Federation

2. Have you advocated/lobbied through above associations for the advancement or improvement of public good? Yes/No; if yes specify the broad areas like: Governance and Administration, Economic Reforms, Inclusive Development Policies, Energy security, Water, Food Security, Sustainable Business Principles, Others)

The Company participates in public advocacy with the objective of strengthening the industrial base of the country in the business segments that it operates by contributing ideas, best practices and sharing details of issues faced by it for speedy resolution.

Principle 8: Businesses should support inclusive growth and equitable development.

1. Does the Company have specified programmes / initiatives/projects in pursuit of the policy related to Principle 8? If yes details thereof.

In line with the provisions of the Companies Act, 2013 and based on recommendation of the Corporate Social Responsibility (CSR) Committee, the Board of Directors have adopted a CSR Policy. The CSR policy, inter-alia, deals with the objectives of the Company's CSR initiatives, the guiding principles, the thrust areas for CSR, responsibilities of the CSR Committee, implementation plan and the reporting framework.

The thrust areas of the Company's CSR activities are:

- a) Health, hygiene and education;
- b) Vocational training focused on employable skills;

- c) Rural Infrastructure Development
- d) Village Development Programs
- e) Neighborhood projects as per the local needs identified.

Some of the initiatives taken during the year under review are:

I) Health:

1) Bone Marrow Transplant Surgery:

LMW in association with Narayana Hrudayalaya Hospital, Bengaluru is financially supporting the Bone Marrow Transplant surgery for economically backward cancer patients. LMW sponsors to the tune of ₹4 Lakhs per patient for the BMT surgery. During 2019-20 LMW has supported 25 patients for cancer treatment.

2) Spinal injury surgery & rehabilitation:

LMW collaborates with Ganga Medical Centre & Ganga Spine Injury & Rehabilitation Center, Coimbatore to support for the treatment of burn injuries, reconstructive surgery for road traffic accident patients, spine injury surgery, rehabilitation and the socio-economic development through vocational skill development of the spinal cord injured patients from low economic background. LMW has supported for the treatment of 25 patients during year 2019-20.

3) Cataract screening & surgery camp:

LMW conducts Eye camp on a yearly basis for screening and subsequent surgery for cataract patients in the rural areas of Perianaickenpalayam & Kaniyur. During the year under review, this programme was conducted in collaboration with Aravind Eye Hospital, Coimbatore covering villages in and around Kaniyur 1,430 people were screened, of which cataract surgery was conducted for 343 patients.

4) Nutrient Supplement Drink to school children:

LMW supports Sri Sai Service Foundation, Coimbatore in providing nutritional supplement drink to children studying in Government School. Around 500 children benefit from this program.

II) RURAL Infrastructure Development:

1) Perianaickenpalayam Railway Station Maintenance:

LMW under the CSR initiative has taken up maintenance work of the Perianaickenpalayam Railway Station on daily basis to maintain the station in a pristine & hygienic condition. The station was renovated by LMW during the year 2017 and the station was dedicated to the nation on 2nd July, 2017. This project benefits more than 500 passengers daily.

III) Education

Infrastructure renovation work was taken up and completed in 4 schools located in the villages in Anaikatti, Perianaickenpalayam & Mavuthampathi. Following schools were supported under this program.

- 1) Panchayat Union Middle School, Gopnari (Anaikatti Hills)
- 2) Panchayat Union Middle School, Neelampathi (Anaikatti Hills)
- 3) Panchayat Union Middle School, Perianaickenpalayam
- 4) Panchayat Union Elementary School, Chinnampathi (Mavuthampathi)

Activities such as building maintenance, laying of floor tiles in class rooms, supply of teaching aid & equipment, drinking water facilities, toilet facilities, painting work, kitchen gardens were done in these schools.

IV) Village Development Program:

1) Solar Street Lights:

To improve basic facilities in tribal villages of Anaikatti Hills and to promote green energy, 40 solar streetlights were installed.

2) Livelihood Enhancement Program:

For improving the income generation capacity of the tribals in Palamalai & Anaikatti Hills, five income generation training programs were conducted in Sorandi, Pattisalai, Colonyputur, Perukaipudur, Alangandi villages. Agroforestry

based tree plantation was promoted in 6 farm lands located in Neelampathi and Sundikorai villages.

3) Veterinary Checkup Camps:

Animal Husbandry is one of the major livelihood activities among the Tribals in Palamalai & Anaikatti villages. Veterinary health check-up and vaccination camps were conducted in collaboration with Tamil Nadu Animal Husbandry Department. In total 46 such camps have been conducted.

2. Are the programmes / projects undertaken through in-house team/own foundation/ external NGO/ government structures /any other organization?

The Company's Social Responsibility Projects are implemented through an Internal team as well as in partnership with Non-Governmental Organizations (NGOs) and Government Institutions.

3. Have you done any impact assessment of your initiative?

Yes, the Company has conducted impact assessments of its CSR Initiatives. Dedicated resources are deployed to understand the effectiveness and impact of initiatives on the beneficiaries.

4. What is your Company's direct contribution to community development projects and the details of the projects undertaken?

The Company has incurred an amount of ₹5.80 Crores towards community development projects during the Financial Year 2019-20.

5. Have you taken steps to ensure that this community development initiative is successfully adopted by the Community?

The Company ensures its presence is established right from the commencement of the initiatives. It collaborates with the communities from need identification to project implementation phase. The Company has extensive engagement with

various stakeholders. The feedback from the stakeholders are analysed and various actions are prioritized.

Principle 9: Businesses should engage with and provide value to their customers and consumers in a responsible manner.

1. What percentage of customer complaints/ consumer cases are pending as on the end of financial year.

About 9 percent of customer complaints are pending as on the end of the financial year. The Company is undertaking steps to resolve the pending issues on a timely basis.

2. Does the Company display product information on the product label, over and above what is mandated as per local laws? Yes / No / N.A. / Remarks (additional information)

Yes, apart from the mandated declarations, additional declarations are furnished on the products/ labels relating to the products and their usage.

3. Is there any case filed by any stakeholder against the Company regarding unfair trade practices, irresponsible advertising and/or anti-competitive behavior during the last five years and pending as on end of financial year. If so, provide details thereof, in about 50 words or so.

Nil.

4. Did your Company carry out any consumer survey / consumer satisfaction trends?

Yes. Customer feedback and opinions are collected on a real time basis at frequent intervals.

By order of the Board
Sanjay Jayavarthanavelu
 Chairman and
 Managing Director
 (DIN : 00004505)

Place: Coimbatore
 Date: 25th May, 2020