

BUSINESS RESPONSIBILITY REPORT

SECTION A: GENERAL INFORMATION ABOUT THE COMPANY

- Corporate Identity Number (CIN) L40101MP1994PLC042920
- Name of the Company Jaiprakash Power Ventures Limited
- Registered Office Address Complex of Jaypee Nigrie Super Thermal Power Plant, Nigrie, Tehsil Sarai, Dist. Singrauli, Madhya Pradesh 486669
- Website www.jppowerventures.com
- E-mail id sectl.dept@jalindia.co.in
- Financial Year reported 2017 – 18
- Sectors that the Company is engaged in (industrial activity code-wise)¹:**

Activity	National Industrial Classification			
	Division (Group)	Class	Sub-Class	Description
Hydro Power Generation (400 MW)	35 (351)	3510	35101	Hydro Electric Power Plants.
Thermal Power Generation i) 500 MW ii) 1320 MW (Super Critical)	35 (351)	3510	35102	Coal based thermal power plants.
Captive Coal Mining	05	051	0510	Mining of coal for captive use.
Cement Grinding	-	-	-	-

¹As per National Industrial Classification (2008), Ministry of Statistics and Program Implementation, GoI

8. Key Products & Services:

- Hydro and Thermal Power Generation
- Captive Coal Mining
- Cement Grinding

9. Total number of locations where business activity is undertaken by the Company

- Number of International Location: NIL
- Number of National Location: 5

10. Markets served by the Company

Local / State / National / International: National

The major part of electricity generated is sold to beneficiaries in the following major states / Units

- Madhya Pradesh
- Uttar Pradesh

Based on the demand and supply, part of power generated is sold to PTC India Ltd for onward sale to various Discoms. in India. Some part of untied capacity is also being sold on merchant basis on Indian Energy Exchange for profitability and to maintain technical minimum usage of plants

SECTION B: FINANCIAL DETAILS OF THE COMPANY (FY 2017-18)

Sr. No.	Particulars	In Crores (Rs.)
1.	Paid up Capital	Rs. 5,996.00
2.	Total Turnover	Rs. 3,730.06
3.	Total profit / (Loss) after taxes (PAT)	(Rs. 527.35)
4.	Total spending on Corporate Social Responsibility (CSR) as percentage of Profit after Tax	Rs. 1.38 Crores
5.	Activities in which expenditure above has been incurred	1. Promoting Education 2. Promoting Healthcare and Environment Sustainability 3. Rural/Community Development Projects

SECTION C: OTHER DETAILS

Subsidiaries: The Company has the following Subsidiary Companies as on 31.03.2018:

- Jaypee Powergrid Limited
- Prayagraj Power Generation Company Limited (upto 17th December, 2017)*
- Jaypee Arunachal Power Limited
- Sangam Power Generation Company Limited
- Jaypee Meghalaya Power Limited
- Bina Power Supply Limited (Formerly known as Himachal Karcham Power Company Limited)

* Consequent upon invocation of entire pledged shares held by the Company in PPGCL by SBICAP Trustee Company Limited on behalf of banks/financial institutions and transfer of these shares in its names on 18th December, 2017, PPGCL ceased to be subsidiary of the Company

The Business Responsibility Initiatives of the parent Company are not applicable to the subsidiary companies. The Business activities of the Company are wider part of the Parent Company having no competition among each other.

SECTION D:

BUSINESS RESPONSIBILITY INFORMATION

1. Details of Director responsible for Business Responsibility

- Details of the Director responsible for implementation of the Business Responsibility policy

DIN Number	00011026
Name	Shri Suren Jain
Designation	Managing Director & CFO

- Details of the Business Responsibility head

DIN Number	00011026
Name	Shri Suren Jain
Designation	Managing Director & CFO
Telephone number	0120-4609000
e-mail id	Sectl.dept@jalindia.co.in

2. Principle-wise (as per National Voluntary Guidelines) Business Responsibility Policy/policies

Principle No	Description
Principle 1 (P1)	Businesses should conduct and govern themselves with Ethics, Transparency and Accountability.
Principle 2 (P2)	Businesses should provide goods and services that are safe and contribute to sustainability throughout their life cycle.
Principle 3 (P3)	Businesses should promote the well-being of all employees.
Principle 4 (P4)	Businesses should respect the interests of, and be responsive towards all stakeholders, especially those who are disadvantaged, vulnerable and marginalized.
Principle 5 (P5)	Businesses should respect and promote human rights.
Principle 6 (P6)	Businesses should respect, protect, and make efforts to restore the environment.
Principle 7 (P7)	Businesses, when engaged in influencing public and regulatory policy, should do so in a responsible manner.
Principle 8 (P8)	Businesses should support inclusive growth and equitable development.
Principle 9 (P9)	Businesses should engage with and provide value to their customers and consumers in a responsible manner.

Sr. No.	Questions	Principles								
		1	2	3	4	5	6	7	8	9
1	Do you have a policy for Business Responsibility	Y	Y	Y	Y	Y	Y	Y	Y	N
2	Has the policy been formulated in consultation with the relevant stakeholders?	Y*	Y*	Y*	Y*	Y*	Y*	Y*	Y*	N
3	Does the policy conform to any national / international standards? If yes, specify.	Y (Ref A)	Y (Ref B)	Y (Ref C)	Y (Ref D)	Y (Ref E)	Y (Ref F)	Y (Ref G)	Y (Ref H)	-
4	Has the policy been approved by the Board? If yes, has it been signed by MD/owner/CEO/ appropriate Board Director?	Y	Y	Y	Y	Y	Y	Y	Y	-
5	Does the Company have a specified committee of the Board/ Director/Official to oversee the implementation of the policy?	Y	Y	Y	Y	Y	Y	Y	Y	-
6	Indicate the link for the policy to be viewed online	The policies are available on the following web-site: http://jppowerventures.com/index.php/policies/								
7	Has the policy been formally communicated to all relevant internal and external stakeholders?	The policies have been communicated to the Company key internal stakeholders. The Business Responsibility policies are communicated through this report. Besides, the Company continues to explore other formal channels to communicate more with relevant stakeholders.								
8	Does the Company have an in-house structure to implement the policy/policies?	Yes, the CSR Committee of the Board of Directors is responsible for the implementation of Company policies.								
9	Does the Company have a grievance redressal mechanism related to the policy/policies to address stakeholders' grievances related to the policy/policies?	Yes, any grievance or feedback related to the policies can be sent to jpv.investor@jalindia.co.in . CSR Committee of the Board of Directors is responsible for addressing stakeholder concerns related to BR policies.								
10	Has the Company carried out independent audit/evaluation of the working of this policy by an internal or external agency?	The BR Policy is being reviewed periodically.								

* The policy has been formulated taking into account the needs of the Company's various stakeholders

- A. Code of Conduct for Board Members and Senior Management Personnel, Whistle Blower Policy, Internal Code of Conduct for prevention of Insider Trading, Code of Corporate Fair Disclosure Practices for prevention of insider trading, Related Party Transaction Policy, Policy for determination of materiality of events or information for disclosure, Policy on maintenance & preservation of documents and Policy for Determining Material Subsidiaries.
- B. Long term PPAs, based on Regulated tariffs or through competitive bidding for all of power plants.
- C. Human Resource Policy
- D. Sexual Harassment Policy.
- E. Human Resource Policy including PF, ESI, Medical & small promotion on merits.
- F. Environment Policy including green power generation (Hydro), emission of NOX / SOX within the prescribed norms etc.
- G. Insider Trading Policy and Code of Conduct
- H. Corporate Social Responsibility Policy / HR policy for regular promotions / re-organization deserving employee, etc.

If answer against any Principle is 'No', please explain why:

Principle 9: All the sub-principles identified under principle -9 are duly followed by Company through its commercial systems and procedures. However, Company feels that a separate Policy on Principle -9 is not required because

- The Company supplies power to the Bulk Customers (State Electricity Distribution companies) majority of which are owned by the respective State Governments.
- The Company & its bulk customers i.e. DISCOMS works under Regulated Environment.
- Needs of the customers is taken into account and accordingly PPA are signed and Allocation of Power is made by State Government as per existing guidelines & Policy to meet the requirement of customers. Unallocated quota of power is sold as per demand and requirement of different States hence always keep customer first.
- Power Supply regularity, Performance and all other Commercial parameters are governed by State Electricity Regulatory Commission and the Company always excels in satisfying customers by disclosing all relevant information.

The Company interacts with customers and provides value to the customers in a responsible manner.

3. Governance related to Business Responsibility

The CSR Committee endeavours to meet from time to time, at least once or more in a year, in order to assess the Business Responsibility (BR) performance of the Company. Which are reported to Board for its perusal and advise, if any.

Since as per Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Amendment Regulations, 2015 which has come into effect w.e.f. 1st April, 2016 every Top 500 companies listed entities are required to prepare BR. This is the second year that the Company is publishing its Business Responsibility Report, and plans to continue to publish the same every year.

The Business Responsibility Report is available on the website of the Company can be viewed online at www.jppowerventures.com

SECTION E: PRINCIPLE-WISE PERFORMANCE

Principle 1: Businesses should conduct and govern themselves with Ethics, Transparency and Accountability

1. Does the policy relating to ethics, bribery and corruption cover only the Company? Does it extend to the Group/ Joint Ventures/ Suppliers/ Contractors/ NGOs / Others?
 - i. Code of Conduct for Board Members & Senior Management Personnel covers all the Directors and Senior Management Personnel of the Company.
 - ii. Fraud Prevention Policy applies to any fraud, or suspected fraud involving employees of the Company as well as representatives of vendors, suppliers, contractors, consultants, service providers or any outside agency (ies) doing of business with the Company.
 - iii. Insider Trading Code is applicable to designated employee of the Company.
 - iv. Related Party Transaction Policy is framed intended to ensure the proper approval and reporting of transactions between the Company and its Related Parties at arms length.

- v. The objective of Whistle Blower Policy is to build and strengthen a culture of transparency and trust in the organization and to provide employees with a framework / procedure for responsible and secure reporting of improper activities (whistle blowing) within the Company and to protect employees wishing to raise a concern about improper activity irregularities within the Company.
- vi. The Policy for determination of materiality of events or information for disclosure was framed in terms of Regulation 30 (1) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 SEBI (LODR).
- vii. The Policy on maintenance & preservation of documents was framed in pursuance to Regulation 9 of the SEBI (LODR).
- viii. The Policy for Determining Material Subsidiaries was framed in accordance with the requirement stated under the Listing Agreement.

2. How many stakeholder complaints have been received in the past financial year and what percentage was satisfactorily resolved by the management? If so, provide details thereof, in about 50 words or so.

The Company is extremely responsive to any complaints received from stakeholders; All the complaints received regarding issues such as transfer/non-receipt of shares, dividend warrants not received, loss of shares, demat complaints, etc., have since be resolved, there are Nil complaints pending.

Principle 2: Businesses should provide goods and services that are safe and contribute to sustainability throughout their life cycle

1. List up to 3 of your products or services whose design has incorporated social or environmental concerns, risks and/or opportunities:
 1. Generation of Electricity: The Company generates Electricity through Hydro Power Projects which are eco friendly and Thermal Power Projects. The Coal based Thermal Power Projects uses latest technology with NOX & Sox of commission within the norms and ash disposable is make so as not to cause any pollution
2. For each such product, provide the following details in respect of resource use (energy, water, raw material etc.) per unit of product(optional):
 - a. Reduction during sourcing/production/distribution achieved since the previous year throughout the value chain?
 - b. Reduction during usage by consumers (energy, water) has been achieved since the previous year?

Hydroelectric projects generate electricity by non-consumptive use of water so there is no reduction of resources. Hydropower is a renewable source of energy. Thermal Power Projects use Coal and Petroleum products. Water also used for generation of steam which after cooling is re-cycled.

3. Does the company have procedures in place for sustainable sourcing (including transportation)? If yes, what percentage of your inputs was sourced sustainably? Also, provide details there

For Nigrie Thermal Power Project of the Company the major requirement of coal is met through captive Amelia (North) Coal Mine Project which is located quite close to the Thermal Power Project and for Bina Thermal Power Plant, Full Supply Agreement (FSA) has been signed with CCL and SECL Which are transporting through railways.

- Has the company taken any steps to procure goods and services from local & small producers, including communities surrounding their place of work? If yes, what steps have been taken to improve their capacity and capability of local and small vendors?

The Power Projects are located at the remote places i.e. quite away from cities. Therefore, small township are developed including small Vendor (s), Schools, Hospitals Facility etc.

- Does the company have a mechanism to recycle products and waste? If yes what is the percentage of recycling of products and waste (separately as <5%, 5-10%, >10%). Also, provide details thereof, in about 50 words or so.

(i) In Thermal Power Plant the by product is Ash which is used for filling, in Cement Grinding Unit(s) and also sold to other Cement manufactures for production of Cement. So fully utilised.

(ii) In thermal Power Plant water is recycled and small quantity is evaporated balanced is re-used.

Principle 3: Businesses should promote the wellbeing of all employees

- Number of Employees:

Category	2015-16	2016-17	2017-18
Executive	468	472	630
Non-executive	1057	1008	1034

- Number of Employees hired on Temporary / Contractual / Casual basis: 66
- Number of permanent Women Employees: 9
- Number of permanent Employees with Disabilities : 3
- Do you have an employee association that is recognized by management:

While the Company respects the right of employees to join organizations of their choice and engage in constructive negotiations, the Company's management have always maintained a harmonious working relationship with the employees characterized by trust and open dialogue; none of the employees of the Company have formed or become members of any employee associations or unions while they are employed at the Company.

- What percentage of your permanent employees is members of this recognized employee association? NIL
- Please indicate the Number of complaints relating to child labour, forced labour, involuntary labour, sexual harassment in the last financial year and pending, as on the end of the financial year.

Sr. No.	Category	No. of previous year pending complaints	No. of complaints as on 31.03.2018
1	Child labour / forced labour /involuntary labour	NIL	NIL
2	Sexual Harassment	NIL	NIL
3	Discriminatory employment	NIL	NIL

- What percentage of your under mentioned employees were given safety & skill up-gradation training in the last year? (Excluding joint venture companies)

Category of employee	Training for safety (% covered)	Training for skill up - gradation (% covered)
Permanent Employees	53.06%	24.10%
Permanent Women Employees	66.67%	55.56%
Casual / Temporary / Contractual Employees	61.19%	22.39%
Employees with Disabilities	75%	75%

Principle 4: Businesses should respect the interests of, and be responsive towards all stakeholders, especially those who are disadvantaged, vulnerable and marginalized

- Has the company mapped its internal and external stakeholders? : Yes

Stakeholder mapping and engagement

The Company has identified its stakeholders and takes steps to engage with them through various formal and informal processes.

The major stakeholders have been identified and classified as:

- Employees
- Customers
- Shareholders/Investors / Depositors
- Communities
- Business Partners/Contractors/Vendors
- Government Bodies
- Lender (s)
- Insurance Companies
- FCCBs
- Supplier
- Contract workers



- Out of the above, has the company identified the disadvantaged, vulnerable & marginalized stakeholders: Yes

Engaging with the Disadvantaged, Vulnerable and Marginalized Stakeholders

The Company's relationship with its employees, customers, business partners and suppliers are governed by well established processes. The Company ensures that all stakeholder concerns, including those of the most disadvantaged and vulnerable, are well explained into the Company's strategic thinking and decision-making.

The Company takes all practical steps to ensure that all communication with stakeholders is clear, transparent, timely and complete, and respects their right to be informed, so that everyone can make decisions and act with full knowledge. Dialogue, review and feedback are also encouraged wherever possible. While the management has the accountability for stakeholder, the Company believes that every employee in the Company also has a responsibility towards ensuring satisfactory stakeholder relationships.

3. Are there any special initiatives taken by the company to engage with the disadvantaged, vulnerable and marginalized stakeholders. If so, provide details thereof, in about 50 words or so.

Some of the initiatives and channels used in the process of engaging with stakeholders include one-o-one meetings, both individual and group (including the shareholders' meetings); media and stock exchange announcements; presentations; Investor(s) meeting (he have separate call for this) conference calls; formal grievance mechanisms; financial reports; newsletters, circulars and e-mail updates; regular customer, business partner and supplier meetings; formal consultations and audit processes; and updates on the **Company website** – www.jppowerventures.com

Principle 5: Businesses should respect and promote human rights

1. Does the policy of the company on human rights cover only the company or extend to the Group / Joint Ventures / Suppliers / Contractors / NGOs / Others?

The Company has always been committed to developing an organizational culture that supports internationally recognized human rights, as well as the human rights enumerated in the Constitution.

The Company takes steps to ensure that human rights principles are upheld within its workplaces. The Jaypee Group as a whole is committed to its cherished value 'Growth with a Humane Face' while dealing with people, whether internal or external to the organization.

2. How many stakeholder complaints have been received in the past financial year and what percent was satisfactorily resolved by the management?

There have been no complaints regarding violation of human rights from stakeholders in the past financial year.

Principle 6: Business should respect, protect, and make efforts to restore the environment

1. Does the policy related to Principle 6 cover only the company or extends to the Group / Joint Ventures / Suppliers / Contractors / NGOs / Others

The environment policy of the Company and implementation thereof covers the core business activity of producing power.

However, the Joint ventures / Suppliers/ Contractors/ Other stake holders are free to adopt voluntarily

2. Does the company have strategies/ initiatives to address global environmental issues such as climate change, global warming, etc? If yes, please give hyperlink for webpage etc.

Recognizing its responsibility to protect and preserve the environment, the Company has undertaken afforestation drives at all its work places / plants; this has resulted in significant resource conservation, water conservation, air quality improvement and noise pollution control, and created a "green oasis" amidst the limestone belt at Group's cement complex in Rewa. Similar initiatives have been taken in other regions where the Group has manufacturing units, such as Uttar Pradesh, Himachal Pradesh, Andhra Pradesh and Karnataka.

Company's vision about environment has following objectives:

- Efficient & optimum utilization of available resources
- Minimization of waste
- Maximization of waste materials' Re-utilization
- Providing and maintaining of green belts all around the work size/plants/offices.
- To comprehensively merge with the local society to support & care for their socio-economic development.

3. Does the company identify and assess potential environmental risks?

Environmental Risk Assessment

Institutionalizing this Green Initiative, the Company has constituted Project Groups at the project site, regional and corporate level to carry out specific environmental related functions. These groups initiate and sustain measures to mitigate, monitor and control the impact of project implementation on the environment.

4. Does the company have any project related to Clean Development Mechanism? If so, provide details thereof, in about 50 words or so. Also, if Yes, whether any environmental compliance report is filed?

Corporate Environment & Energy Policy:

The Company follows the following Corporate Environment & Energy Policy:

- Our Hydro Power Plant, earn VER's, CER's under CDM, which have been / are sold in the open market.
- Setup and operate industrial plans and infrastructure Projects adopting modern technology, keeping in view efficiency of operations, prevention of pollution, conservation of energy which shall have impact on carbon emissions, on continual basis.
- Adopt and comprehensively adhere to meet rules and norms set by Ministry of Environment & Forests, Government of India, Central Pollution Control Board and State Pollution Control Board or any other statutory body.
- Develop Green Belts in its Plants/Units and Mines with local species having long life, nurture them to make a

lively environment besides creating buffer to habitat around the area.

- Make use of renewable energy to the extent it is possible and make tailor-made schemes to adopt such features suitable to respective projects.
 - Work on philosophy of 'Zero Discharge' from the Units.
 - Use waste materials to utilize available heat value and as additives in manufacture of cement to support Federal Government to make environment cleaner.
 - Conserve precious water, adopt Rain Water harvesting for ground water recharging and develop water reservoirs, reducing its dependency on ground water and other natural resources for water supply to the units.
 - Conserve Biodiversity with least amount of impact on the environment.
 - Compliance to various conditions stipulated in Environmental Clearance accorded by Ministry of Environment & Forests and other conditions as imposed by State Pollution Control Boards in Consents granted for Establishing the unit and operations.
 - Contribute effectively in Socio-economic development of habitat around the project sites, through its CSR activities, giving significant emphasis to Education, Health, Vocational training for jobs creation within and outside the Projects.
5. Has the company undertaken any other initiatives on – clean technology, energy efficiency, renewable energy, etc. Y/N. If yes, please give hyperlink for web page or write up.

The Company as well as Jaypee Group continually looks for innovative and cost-effective solutions to reduce wastes and preserve natural resources. Some of these measures include reduction in new land acquisition by optimal utilization of existing ones; capacity addition to existing resources including land, machinery, infrastructure and human resource; reduction in water and fuel consumption by recycling and endorsing of more efficient combustion methods and state of the art technology.

ENERGY CONSERVATION

The Company ensures that all possible measures are taken to conserve energy including identification of potential areas of saving energy, installation of energy efficient equipment such as capacitor control panels to improve power factor, and use of energy efficient lamps and Liquid Crystal Display (LED) wherever possible.

The Company's Power Projects have installed high efficiency pollution control & monitoring equipment such as Electrostatic Precipitator which reduces the pollution.

Switching off the light(s) / Fan(s) etc in the lower / working area, wherever not in use.

Some of Information on conservation of energy, technology absorption and foreign exchange earning and outgo is separately mentioned as annexure to Directors Report.

GREEN INITIATIVE IN CORPORATE GOVERNANCE

The Company fully supports the Ministry of Corporate Affairs' initiative to minimize the use of paper for 'all official communication'. In line with this, the Company sends all notices and documents, including the Annual Report, to

shareholders who have registered for the same, by e-mail. This has led to a significant reduction in paper consumption annually.

6. Are the Emissions / Waste generated by the company within the permissible limits given by CPCB/SPCB for the financial year being reported?

All the legal parameters including emission norms and effluent (wastes) norms are being adhered to by the Company power plants stations. Change of Law in certain cases, has necessitated up-gradation of pollution control equipments which are being addressed through R&M Schemes for which actions plans have been submitted to the Regulators.

7. Number of show cause/ legal notices received from CPCB/ SPCB which are pending (i.e. not resolved to satisfaction) as on end of Financial Year.

The Company complies with all applicable environmental norms regarding wastes, effluents or emissions, as prescribed by the Central and State Pollution Control Boards for the sectors in which the Company operates. All the complaints / notices are addressed timely.

Principle 7: Businesses, when engaged in influencing public and regulatory policy, should do so in a responsible manner

1. Is your company a member of any trade and chamber or association? If Yes, Name only those major ones that your business deals with.

A Group is a member of various industry and trade chambers and associations. The Company is proud to be associated with these groups because they represent the construction sector in various forums, and help the industry reach consensus on relevant issues.

The following are the major trade chambers and associations that the Company is a member of:

- Confederation of Indian Industry (CII)
 - Federation of Indian Chambers of Commerce and Industry (FICCI)
 - Associated Chambers of Commerce and Industry of India (ASSOCHAM)
 - PHD Chamber of Commerce and Industry (PHDCCI)
 - Cement Manufacturers Association (CMA)
 - Indian Power producers of Association of India (IPPAI)
2. Have you advocated / lobbied through above associations for the advancement or improvement of public good? If yes specify the broad areas (drop box: Governance and Administration, Economic Reforms, Inclusive Development Policies, Energy security, Water, Food Security, Sustainable Business Principles, Others).

In 2017-18, the top issues for which the Company lobbied at the national level were:

- Economic reforms
- Inclusive development policies
- Energy security
- Sustainable Business principles
- Environmental policy
- Policies in Power Sector including Regulatory Frame Work.

Principle 8: Businesses should support inclusive growth and equitable development

1. Does the company have specified programmes / initiatives / projects in pursuit of the policy related to Principle 8? If yes details thereof.

Yes, Jaypee Group is committed to strategic business development in infrastructure with the determination of transforming every challenge into an opportunity. The Group strives for optimal utilization of resources, while growing with a humane face.

We are committed to continuously contribute to the economic development, improving the quality of life of our entire workforce and their families as also the community at large. Throughout the years we have focused on our values, reducing the impact on the environment and staying engaged with our communities. Our Mission stays focused on sustainable development, fulfilling our obligations towards building a better India.

2. Are the programmes/projects undertaken through in-house team/own foundation/external NGO/government structures/ any other organization?

The Company is promoting education and vocational training through a registered charitable trust of the Jaypee Group i.e. Jaiprakash Sewa Sansthan and education is imparting through Jay Jyoti School, Sardar Patel Uchcharat Madhyamik Vidyalaya, District Singrauli (M.P.), Sardar Patel Uchcharat Madhyamik Vidyalaya, Bina (M.P.), Sardar Patel Uchcharat Madhyamik Vidyalaya, Majhauri (M.P.), Jaypee Vidya Mandir, Vishnupuram (UK) and employment oriented vocational education imparted through the Gopala Industrial Training Institute at Bina.

3. Have you done any impact assessment of your initiative?

Stakeholder consultation is an ongoing process to understand local issues and address the same holistically. Periodic assessments are conducted to ensure that the implementation standards are being met. Regular feedback from the beneficiaries is collated to ensure that the initiatives are sustainable. Community consultation is central to these initiatives which enhance the quality of delivery. The aim remains to ensure that there is a tangible and measurable improvement in the project participants' lives, over time. Besides, assessing the impact of the projects ensures a balance between social, economic and environmental benefits.

4. What is your company's direct contribution to community development projects - Amount in INR and the details of the projects undertaken?

The Company is also making direct expenditure in promoting healthcare at hospitals and dispensaries located at its various sites and undertaking rural

development projects and other activities at villages near its project sites, as detailed below:

- At the Company's Bina Thermal Power Plant: Healthcare covered a population of over 13,000 in eight villages. On an average around 1300 patients received treatment per month.

- At the Company's Vishnuprayag Plant: The medical facilities covered a population of over 20,000 spread across 36 villages. Medical treatment and dental care facilities were provided to approx. 1900 patients per month.
- At the Nigrie Super Thermal Power Plant, Singrauli: Healthcare facilities covered a population of over 20,000 in 4 villages. On an average around 2200 patients per month received treatment in the hospital and dispensary set up at the site.
- At the Company's Amelia (North) Coal Mine: Healthcare facilities covered a population of 18,000 in 12 Villages. On an average, around 3,000 patients received treatment every month.

Villagers received free treatment and consultations at the hospitals, free pathological investigations, X-ray facilities, free indoor treatment and provision of ambulances for medical emergencies and advanced cardiac life support system. Besides, pulse polio, eye and camps for TB detection and cure were held on a regular basis.

The Company aims to enhance the quality of life in the community through focus on:

- 1) Education
- 2) Employment oriented vocational training
- 3) Healthcare
- 4) Rural development
- 5) Empowerment of women
- 6) Environment sustainability
- 7) Disaster relief work

5. Have you taken steps to ensure that this community development initiative is successfully adopted by the community? Please explain in 50 words or so

Community Development initiatives in the company are taken in a planned way. The community is engaged in all steps of activities from planning to completion.

Bottom up approach is adopted for taking up these activities. CSR activities are identified after consultations with relevant stakeholders like community, village panchayats, local/ district administration & Village Development Advisory Committee based on Need Assessment Surveys.

Stakeholders participate at each stage of the activity and State Government also supervises the execution. People's involvement is also ensured during implementation and monitoring.

The company's flexible & open approach in this regard coupled with community participation along with local administration & village Panchayats leads to successful adoption & acceptability of initiatives by community.

Social audit is done from time to time to evaluate whether all activities have been completed satisfactorily that gives recommendation for necessary modification/ corrective measures, if any, for the future projects.

Principle 9: Businesses should engage with and provide value to their customers and consumers in a responsible manner

1. Customer complaints / consumer cases are pending as on the end of financial year:

The company has long term power purchase agreement with Discoms of UP /UPPCL and MP/MPPCL. Disputes under the PPAs are an ongoing business practice under which petitions are pending with State Electricity Regulatory Commission and APTEL .

2. Does the company display product information on the product label, over and above what is mandated as per local laws?

We are engaged in Power Generation which does need label etc. However, the Group does labeling on their products mainly Cement being a commodity item all abides the applicable laws.

3. Is there any case filed by any stakeholder against the company regarding unfair trade practices, irresponsible advertising and / or anti-competitive behavior during the last five years and pending as on end of financial year. If so, provide details thereof, in about 50 words or so.

4. Did your company carry out any consumer survey/ consumer satisfaction trends:

As part of the Customer Relationship Management programme, the company conducts a Customer Satisfaction Survey to assess the satisfaction level of the customers, captured through an Index and to get feedback from the customers.