

Annexure H of Board's Report

Business Responsibility Report

Section A: General Information about the Company

Corporate Identity Number (CIN) of the Company	L65910DL1986GOI024862
Name of the Company	Power Finance Corporation Limited
Registered Address	'Urjanidhi', 1, Barakhamba Lane, Connaught Place, New Delhi-110001
Website	www.pfcindia.com
E-mail id	mb@pfcindia.com
Financial Year reported	2017-18
Sector(s) that the Company is engaged in (industrial activity code-wise)	64920 (Other Financial Services and Activities - Other Credit Granting)
List three key services that the Company provides	(i) Rupee Term Loan (RTL) (ii) Short Term Loan (STL) (iii) Buyer's Line of credit (BLC)
Total number of locations where business activity is undertaken by the Company	
i. Number of International Locations	None
ii. Number of National Locations	3
Markets served by the Company - Local/State/ National/International	National

Section B: Financial Details of the Company (as on March 31, 2018)

Paid up Capital (INR)	₹ 2,640.08 crore
Total Turnover (INR) (Revenue from Operations)	₹ 26,414.47 crore
Total profit after taxes (INR)	₹ 5,855.22 crore
Total Spending on Corporate Social Responsibility (CSR) as percentage of profit after tax (%)	2.02% (₹ 118.18 crore) of Profit After Tax (PAT) during FY 2017-18
List of CSR activities in which expenditure has been incurred:-	Annexure I

Section C: Other Details

Does the Company have any Subsidiary Company/ Companies?	Yes
Do the Subsidiary Company/Companies participate in the BR Initiatives of the parent company?	No
Do any other entity/entities (e.g. suppliers, distributors etc.) that the Company does business with, participate in the BR initiatives of the Company?	No

Section D: BR Information

1. Details of Director responsible for BR

a) Details of the Director responsible for implementation of the BR policies

DIN Number	02271398
Name	Shri C. Gangopadhyay
Designation	Director (Projects)

b) Details of the BR Head

Sl. No.	Particulars	Details
1.	DIN Number (if applicable)	NA
2.	Name	Shri Manohar Balwani
3.	Designation	Company Secretary
4.	Telephone number	011- 23456749
5.	E-mail id	mb@pfcindia.com

2. Principle-wise (as per NVGs) BR policies

The National Voluntary Guidelines on Social, Environmental and Economic Responsibilities of Business (NVGs) released by the Ministry of Corporate Affairs has adopted nine areas of Business Responsibility. These briefly are as under:

- P1 - Businesses should conduct and govern themselves with Ethics, Transparency and Accountability.
- P2 - Businesses should provide goods and services that are safe and contribute to sustainability throughout their life cycle.
- P3 - Businesses should promote the well-being of all employees.
- P4 - Businesses should respect the interests of and be responsive towards all stakeholders, especially those who are disadvantaged, vulnerable and marginalized.
- P5 - Businesses should respect and promote human rights.
- P6 - Businesses should respect, protect and make efforts to restore the environment.
- P7 - Businesses, when engaged in influencing public and regulatory policy, should do so in a responsible manner.
- P8 - Businesses should support inclusive growth and equitable development.
- P9 - Businesses should engage with and provide value to their customers and consumers in a responsible manner.

Sl. No.	Questions	Business Ethics	Product Responsibility	Welfare of Employees	Stakeholder Engagement	Human Rights	Environment	Public Policy	CSR	Customer Relations
		P1	P2	P3	P4	P5	P6	P7	P8	P9
1.	Do you have a policy/ policies for....	Y	PFC being an NBFC, this principle has limited applicability	Y	Y	The policy is embedded in company's HR policies and practices	The policy is embedded in company's various policies and practices	The policy is embedded in company's various policies and practices	Y	Y
2.	Has the policy being formulated in consultation with the relevant stakeholders?	Y	-	Y	Y	-	-	-	Y	Y
3.	Does the policy conform to any national / international standards?	Y	-	Y	Y	-	-	-	Y	Y
4.	Has the policy being approved by the Board? If yes, has it been signed by MD/ owner/ CEO/ appropriate Board Director?	Y	-	Y	Y	-	-	-	Y	Y
5.	Does the company have a specified committee of the Board/ Director/Official to oversee the implementation of the policy?	Y	-	Y	Y	-	-	-	Y	Y
6.	Indicate the link for the policy to be viewed online?	#	-	Policy being an internal document is accessible to employees only	#	-	-	-	#	#
7.	Has the policy been formally communicated to all relevant internal and external stakeholders?	Y	-	Y	Y	-	-	-	Y	Y
8.	Does the company have in-house structure to implement the policy/policies.	Y	-	Y	Y	-	-	-	Y	Y
9.	Does the Company have a grievance redressal mechanism related to the policy/policies to address stakeholders' grievances related to the policy/policies?	Y	-	Y	Y	-	-	-	Y	Y
10.	Has the company carried out independent audit/evaluation of the working of this policy by an internal or external agency?	Y	-	Y	Y	-	-	-	Y	Y

#The relevant explanation/ information/ links are mentioned at Annexure II to this Report.

(b). If answer to S.No. 1 against any principle, is 'No', please explain why:

Sl. No.	Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
1.	The Company has not understood the Principles	NOT APPLICABLE								
2.	The Company is not at a stage where it finds itself in a position to formulate and implement the policies on specified principles									
3.	The Company does not have financial or manpower resources available for the task									
4.	It is planned to be done within next 6 months									
5.	It is planned to be done within the next 1 year									
6.	Any other reason									

3. Governance related to BR

- **Indicate the frequency with which the Board of Directors, Committee of the Board or CEO to assess the BR performance of the Company.**

The BR activities of the Company are overseen by a Functional Director and the Board also reviews the Business Responsibility Report as part of Directors' Report on annual Basis.

- **Does the Company publish a BR or a Sustainability Report? What is the hyperlink for viewing this report? How frequently it is published?**

The Business Responsibility Report is published as a part of Annual Report from FY 2012-13 onwards. The current Report shall form a part of Annual Report for FY 2017-18 and shall be available on company's website: www.pfcindia.com.

Section E: Principle-wise Performance

Principle 1

- Does the policy relating to ethics, bribery and corruption cover only the Company? Does it extend to the Group/Joint Ventures/Suppliers/Contractors/NGOs/Others?**

Power Finance Corporation Ltd. (PFC) is a leading Power Sector public financial institution and a non-banking financial company, providing fund and non-fund based support for the development of the Indian power sector. It plays a major role in channelizing investment into the power sector and acts as a vehicle for development of this sector. Its clients include state power utilities, central power sector utilities, power departments, private power sector utilities (including independent power producers), joint sector power utilities etc. PFC has developed the Fair Practices Code (FPC) for its lending operations based on the RBI guidelines, which intends to provide assurance to all the borrowers of the Company's commitment to fair dealing and transparency in its businesses transactions.

PFC also considers Corporate Governance as an integral part of good management and is committed to act professionally, fairly and with integrity in all its dealings. In this direction, Company has an established Code of Business Conduct & Ethics for Board Members & Senior Management.

The Code of Business Conduct and Ethics for the Board Members and Senior Management is a comprehensive code applicable to all Directors and Members of Senior Management of the Company. It is in alignment with Company's vision and values to achieve the Mission & Objectives and aims at enhancing ethical and transparent process in managing the affairs of the Company.

The Company has also adopted an Anti-Fraud policy so as to provide a system of detection and prevention of fraud in the Company. It aims to promote consistent legal and ethical organizational behavior by assigning responsibility for the development of controls and providing guidelines for reporting of fraud/suspected fraud and conduct of investigation of suspected fraudulent behavior. The scope of policy extends to reporting and investigating the fraud or suspected fraud in the Company involving employees (including contractual employees) as well as shareholders, consultants, vendors, suppliers, service providers, contractors, lenders, borrowers, outside agencies and/or any other parties having business relationship with the Company.

The above said policies also cover our subsidiaries.

2. How many stakeholder complaints have been received in the past financial year and what percentage was satisfactorily resolved by the management?

Under the Anti-Fraud Policy, the Company had not received any complaint during the FY 2017-18.

The Company had received a total of 3,485 complaints from the shareholders and bondholders of the Company during the FY 2017-18 in addition to 1 complaint pending at the beginning of the year. Out of which 3480 (99.83%) were resolved by March 31, 2018 leaving 6 complaints pending out of which 1 is subjudice.

Under PFC's Citizen Charter, total 43 complaints were received from customers/consumers during the FY 2017-18 in addition to 3 complaints pending at the beginning of the year. Out of which 44 (95.65%) were resolved by March 31, 2018 leaving 2 complaints pending.

Principle 2

1. List up to 3 of your products or services whose design has incorporated social or environmental concerns, risks and/or opportunities.

PFC has financial products like term loan, buyer's line of credit, lease financing etc. including financing of renewable energy projects which are sustainable and environmentally benign. While sanctioning loans, PFC stipulates conditions including inter alia environmental clearances.

2. For each such product, provide the following details in respect of resource use (energy, water, raw material etc.) per unit of product:

Since PFC is not a Manufacturing Company and offers financial assistance to Power Sector projects only, following questions mentioned below are generally applicable to manufacturing sector:

i. Reduction during sourcing/production/distribution achieved since the previous year throughout the value chain?

Not Applicable.

ii. Reduction during usage by consumers (energy, water) has been achieved since the previous year?

Not Applicable.

3. Does the company have procedures in place for sustainable sourcing (including transportation)?

Not Applicable.

4. **Has the Company taken any steps to procure goods and services from local & small producers, including communities surrounding their place of work? If yes, what steps have been taken to improve their capacity and capability of local and small vendors?**

PFC, being a Financial Institution, is relatively less resource intensive in terms of material inputs. We are also following the Government of India's directives, issued from time to time, in respect of reservation for Micro, Small & Medium Enterprises in procurements.

5. **Does the Company have a mechanism to recycle products and waste? If yes what is the percentage of recycling of products and waste (separately as <5%, 5-10%, >10%). Also, provide details thereof, in about 50 words or so?**

The Company, being a Financial Institution, has limited applicability of mechanism to recycle products and waste. However, the Company has installed an Organic Composting machine in the office premises for recycling organic waste generated on routine basis in the office canteen etc. and the compost produced by the machine is being used for plants in the PFC complex.

Principle 3

1. **Please indicate the total number of employees.**

As on March 31, 2018 there were 498 employees in PFC.

2. **Please indicate the total number of employees hired on temporary/contractual/casual basis.**

During the FY 2017-18, PFC hired 14 employees on temporary/contractual/casual basis.

3. **Please indicate the number of permanent women employees.**

As on March 31, 2018, there were 101 permanent women employees on the rolls of the company.

4. **Please indicate the number of permanent employees with disabilities.**

As on March 31, 2018, there were 14 differently abled employees on the rolls of the company.

5. **Do you have an employee association that is recognized by management?**

PFC has PFC Employees Union, PFC SC/ST/OBC Welfare Association and PFC Executive Association.

6. **What percentage of your permanent employees is members of this recognized employee association?**

100% of the permanent employees are members of these recognized employee associations.

7. **Please indicate the number of complaints relating to child labour, forced labour, involuntary labour, sexual harassment in the last financial year and pending, as on the end of the financial year.**

Sl. No.	Category	No of complaints filed during the financial year 2017-18	No of complaints pending as on March 31, 2018
1	Child labour/forced labour/involuntary labour	NIL	
2	Sexual harassment		
3	Discriminatory employment		

8. **What percentage of your under mentioned employees were given safety & skill up-gradation training in the last year?**

• Permanent Employees	48%
• Permanent Women Employees	43%
• Casual/Temporary/Contractual Employees	Nil
• Employees with Disabilities	36%

Principle 4

1. **Has the Company mapped its internal and external stakeholders?**

Yes

2. **Out of the above, has the company identified the disadvantaged, vulnerable & marginalized stakeholders?**

All reserved category employees (SC/ST/OBC/PWD & Minorities) are identified as disadvantaged, vulnerable & marginalized stakeholders.

3. **Are there any special initiatives taken by the company to engage with the disadvantaged, vulnerable and marginalized stakeholders?**

All Govt. of India directives are followed for engagement at various levels of career progression for these people (all reserved category employees (SC/ST/OBC/PWD & Minorities). Various infrastructure arrangements were made for benefits of PWD persons. Meritorious awards are being given to children of these categories along with other children by giving special relaxation in percentage of marks. Separate Liaison Officers are in place to look after the welfare of the employees in the ambit of this category. It is ensured that a person of reserved category of appropriate level is nominated as member in various selection and promotion committees to look into the interest of the employees of reserved categories.

Principle 5

1. **Does the policy of the company on human rights cover only the company or extend to the Group/Joint Ventures/Suppliers/Contractors/NGOs/Others?**

PFC does not have any specific policy on human rights. However, it is embedded in company's various HR policies and practices.

2. **How many stakeholder complaints have been received in the past financial year and what percent was satisfactorily resolved by the management?**

The details of stakeholder complaints during FY 2017-18 are given herein below:

Particulars	No. of Complaints			
	Equity Shareholders	Bondholders	Under Anti-Fraud Policy	Under Citizen Charter
Pending at the beginning	1	0	Nil	3
Received during the year	831	2654	Nil	43
Disposed off during the year	831	2649	Nil	44
Lying unresolved at the end of the year	1	5	Nil	2
% of Complaints resolved	99.88%	99.81%	Nil	95.65%

Principle 6

1. **Does the policy related to Principle 6 cover only the company or extends to the Group/Joint Ventures/Suppliers/Contractors/NGOs/others?**

The policy is embedded in company's various policies and practices and covers the Company as a whole.

2. **Does the company have strategies/initiatives to address global environmental issues such as climate change, global warming, etc.? Y/N. If yes, please give hyperlink for webpage etc.**

PFC is a socially conscious organization and fully endorses the nine principles of Global Compact enunciated by the United Nations Organization (UNO) which encompass areas of human rights, environmental protection and labour rights. These principles of Global Compact are embedded in various organizational policies of the Company thereby facilitating their implementation in a natural way.

PFC consistently strives towards meeting the expectations of the society through proper planning and decision making that will help in achieving a real and lasting reduction of social and economic disparities as well as protecting the environment. PFC continues to support activities that aim at improving the quality of life of both present and future generations and at the same time safeguarding the capacity of the earth to support life in all its diversity.

3. Does the company identify and assess potential environmental risks?

Since PFC is not a Manufacturing Company and offers financial products only, the question is not applicable to the Company.

4. Does the company have any project related to Clean Development Mechanism? If so, provide details thereof, in about 50 words or so. Also, if yes, whether any environmental compliance report is filed?

The above question is not applicable to PFC as it is not a manufacturing company. However, your Company funds renewable energy projects and energy saving projects at special rates of interest in State and Private sectors.

5. Has the Company undertaken any other initiatives on-clean technology, energy efficiency, renewable energy, etc. Y/N? If yes, please give hyperlink for web page etc.

Yes. The Company has undertaken various Clean Technology/Renewable energy/Energy Efficiencyetc. initiatives in FY 2017-18 as mentioned below:

Sl. No.	Clean Technology/Energy Efficient Projects
1	Extending Clean Energy Solutions to 25000 nos. of households across backward districts of Bihar
2	LED based Solar Home Lighting Systems (SHS) in 8589 nos. households in districts of Arunachal Pradesh
3	Implementation of 500 nos. of solar based LED Street Lighting System in Pilibhit
4	Installation and commissioning of 544 nos. of LED based Solar PV Street Lighting System in Giridih, Bokaro and Dhandbad districts of Jharkhand
5	Implementation of 500 nos. of solar based LED Street Lighting System in Basti
6	Solar Community Irrigation Schemes for 1000 Hectares area in Chhattisgarh
7	Implementation of 500 nos. of Solar based LED Street Lighting System (SLS) in Bhadohi (SantRavidas Nagar) district
8	Supply, installation and commissioning of 500 nos. of LED based Solar Street Lighting System (SLS) in various villages in Pali
9	Supply, installation and commissioning of 500 nos. of LED based Solar Street Lighting System in Giridih
10	Supply, installation and commissioning of 500 nos. of LED based Solar Street Lighting System (SLS) in various villages of Sitamarhi
11	Supply, Installation & Commissioning of LED based Solar Street Lighting System in villages of 8 districts of Arunachal Pradesh
12	Supply, Installation and Commissioning of 450 nos. of LED based Solar Street Lighting System (SLS) in various villages in Bijnor, Uttar Pradesh

In addition to above, during FY 2017-18, PFC issued sanctions of ₹ 7,678 crore to Hydro Generation and disbursed ₹ 1,577 crore. Further, PFC sanctioned ₹8,057 crore to renewable energy projects and disbursed an amount of ₹ 9,011 crore during the same period.

6. Are the Emissions/Waste generated by the company within the permissible limits given by CPCB/SPCB for the financial year being reported?

Not Applicable.

7. **Number of show cause/ legal notices received from CPCB/SPCB which are pending (i.e. not resolved to satisfaction) as on March 31, 2018.**

Not Applicable.

Principle 7

1. **Is your Company a member of any trade and chamber or association? If yes, name only those major ones that your business deals with.**

Yes, PFC is a member of the following associations:-

1. SCOPE
2. FICCI
3. Central Board of Irrigation and Power
4. ASSOCHAM
5. Confederation of Indian Industry (CII)
6. World Energy Council

2. **Have you advocated/lobbied through above associations for the advancement or improvement of public good?**

PFC supports the initiatives taken by above associations in their endeavors for the advancement or improvement of public good.

Principle 8

1. **Does the Company have specified programmes/initiatives/projects in pursuit of the policy related to Principle 8? If yes details thereof.**

PFC has a CSR and Sustainability policy in place. The aim of the policy is to ensure that the Company becomes a socially responsible corporate entity committed to improving the quality of life of the society at large.

The objective of the PFC CSR Policy is to:

- Ensure an increased level of commitment at all levels in the Organization, to operate its business in an economically, socially & environmentally sustainable manner, while recognizing the interests of its stakeholders.
- Generate a societal goodwill for PFC through CSR activities and help reinforce a positive and socially responsible image of PFC as a corporate.

As a socially responsible corporate entity, PFC endeavors to:

- Promote and Leverage green technologies to produce goods and services that contribute to social and environmental sustainability.
- Take up projects that provide energy, water and sanitation facilities to the communities.
- Take up activities to support "Differently abled persons "and the "Health sector".
- Take up issues which are of foremost concern in the national development agenda, like save drinking water for all, provision of toilets especially for girls, health and sanitation, education, etc.
- Contribute to inclusive growth and equitable development in society through education, capacity building measures, empowerment of the marginalized and underprivileged sections/communities.

2. Are the programmes/projects undertaken through in-house team/own foundation/external NGO/ government structures/any other organization?

All the projects undertaken under CSR& SD policy were executed by Govt./Semi Govt./Quasi-Govt. implementing agencies and other reputed organisations.

3. Have you done any impact assessment of your initiative?

The company shall mandatorily conduct Impact Assessment for projects/programmes sanctioned above ₹ 5 crore. For rest of the projects/programmes, the assessment is to be done on a case to case basis.

The Impact Assessment Study being conducted (sanction-wise) in FY 2017-18 is as tabulated:

Sl. No.	Particulars	Area
1	Impact assessment study through Andhra University on 'Impact of vocational skill development training provided by CIPET to unprivileged/unemployed youth (2000 Nos.) of SC/ST/OBC/Women & EWS of society.	All over India
2	Impact assessment study on 'Impact of LED based solar street Lighting systems (SSLs) and solar Home Lighting Systems (SHLS) in select district/villages of Arunachal Pradesh'.	Arunachal Pradesh

4. What is your Company's direct contribution to community development projects-Amount in INR and the details of the projects undertaken?

During the year 2017-18, PFC undertook various Community Development projects in the field of sanitation, solar application and environment. PFC's contribution in terms of amount sanctioned and disbursed are as given below:

Nature of Activities	Sanctioned (₹ in crore)	Disbursement (₹ in crore)
Sanitation/ Waste Management/ Drinking Water	60.43	54.44
Skill Development and Education	29.91	30.00
Solar Application	10.46	21.42
Environment/Tree Plantation	9.55	4.00
Health Sector	1.63	0.78
Others (Impact Studies, Admin. Overheads, Sports, Statue of Unity etc.)	16.67	14.70
Total	128.65	125.34

Spread across various CSR initiatives (inclusive of Community Development projects), PFC disbursed ₹ 125.34 crore (including Administrative overheads) and received ₹ 4.40 crore as refund during the FY 2017-18.

5. Have you taken steps to ensure that this community development initiative is successfully adopted by the community?

The projects sanctioned by PFC are implemented by Govt./Semi Govt./Quasi-Govt. Implementing agencies and other reputed organisations. During Skill development training programmes, placement of around 70% is ensured. In projects such as environment sustainability, renewable energy etc. assets are created, transferred to beneficiaries and also monitored by PFC by various activities such as site visits, tour reports etc.

Principle 9

1. **What percentage of customer complaints/consumer cases apart from shareholders and bondholders are pending as at the end of financial year?**

Under PFC's Citizen Charter, total 43 complaints were received from customers/consumers during the FY 2017-18 in addition to 3 complaints pending at the beginning of the year. Out of which 44 (95.65%) were resolved by March 31, 2018 leaving 2 complaints pending.

2. **Does the Company display product information on the product label, over and above what is mandated as per local laws?**

Not Applicable.

3. **Is there any case filed by any stakeholder against the company regarding unfair trade practices, irresponsible advertising and/or anti-competitive behaviour during the last five years and pending as on March 31, 2018.**

Not Applicable.

4. **Did your Company carry out any consumer survey/consumer satisfaction trends?**

In PFC, customer complaints are obtained through structured meetings held periodically with Power Utilities, periodic visits undertaken by PFC executives to the customers' offices/project sites, through regular written/telephonic correspondence during the appraisal, loan documentation and disbursement stages of various projects/loans, customers visiting PFC office etc.

Based on the responses, the complaints are recorded and a Corrective and Preventive Action Record (CAPR) is initiated for each complaint. The concerned customer is intimated about the corrective action being taken to resolve the complaint and prevent its further occurrence.

Annexure I to Business Responsibility Report

List of activities in which expenditure has been incurred:

Sl. No.	Name of Projects (Details of ₹ 118.18 crore)
1	Upgradation of Adult Education Centers (AECs) to Model AECs under Saakshar Bharat Programme of Ministry of HRD
2	Construction of Toilets in the Government Schools of Andhra Pradesh under Swachh Bharat Swachh Vidyalaya Abhiyan (8100 toilets)
3	Construction of Toilets in the Government Schools of Rajasthan under Swachh Bharat Swachh Vidyalaya Abhiyan (1100 toilets)
4	Providing the services of Automatized Sweeping Collection & Transportation of Municipal Solid Waste (MSW) in Fourteen wards of Varanasi Municipal Area
5	Supply and Installation of 500 nos. India Mark II Hand Pumps for Drinking Water purposes in Rural Areas of Machhalishahar Region, Jaunpur
6	Contribution to 'Swachh Bharat Kosh'
7	Skill Development Programme for OBC/ Women/ Minorities/ other weaker sections and backward classes in selected states (2700 persons)
8	Skill Development Programme for 900 Woman Safai Karamchari & their dependents
9	Skill Development Training Programmes for youth belonging to Scheduled Castes (4750 persons)
10	Employment Oriented Training and Skill Development programme for SC/ ST/ OBC/ Women & EWS of society for 2000 persons
11	Skill Development programme for persons belonging to SC/ ST/ OBC/ Women/ PWD & EWS of society for 3000 persons
12	Skill Development Training Programme for SC/ ST/ OBC/ PWD/ Women & EWS of society for 2500 candidates-phase-I
13	Skill Development programme for SC/ ST/ OBC/ Women/ PWD & EWS of society for 900 persons
14	Employment oriented Skill Development Programme for SC/ ST/ OBC/ Women & EWS for 1200 persons
15	Skill Development Training Programme for SC/ ST/ OBC/ PWD/ Women & EWS of society for 2500 candidates-phase-II
16	Extending Clean Energy Solutions to 25000 nos. of households across backward districts of Bihar
17	LED based Solar Home Lighting Systems (SHS) in 8589 nos. households in districts of Arunachal Pradesh
18	Implementation of 500 nos. of solar based LED Street Lighting System in Pilibhit
19	Installation and commissioning of 544 nos. of LED based Solar PV Street Lighting System in Giridih, Bokaro and Dhandbad districts of Jharkhand
20	Implementation of 500 nos. of solar based LED Street Lighting System in Basti
21	Solar Community Irrigation Schemes for 1000 Hectares area in Chhattisgarh
22	Implementation of 500 nos. of Solar based LED Street Lighting System (SLS) in Bhadohi (Sant Ravidas Nagar) district

23	Supply, installation and commissioning of 500 nos. of LED based Solar Street Lighting System (SLS) in various villages in Pali
24	Supply, installation and commissioning of 500 nos. of LED based Solar Street Lighting System in Giridih
25	Supply, installation and commissioning of 500 nos. of LED based Solar Street Lighting System (SLS) in various villages of Sitamarhi
26	Development of Park (Pocket 7A) at Deen Dayal Upadhyay Marg, Delhi
27	Multi Therapy Unit under Integrated Muscular Dystrophy Rehabilitation Centre (IMDRC) at Solan
28	Supply, Installation & Commissioning of LED based Solar Street Lighting System in villages of 8 districts of Arunachal Pradesh
29	Project for Provisioning of Hi-End Prosthetic & Orthotic Artificial Limbs to Persons with Disabilities (PwDs) in Mumbai and its suburb areas i.e Thane, Kalyan, Raigad, Uraan.
30	Project for Plantation in Nagpur Region of NH-7
31	Fitment of cochlear Implants to 100 nos. Hearing Impaired Children
32	Supply, Installation and Commissioning of 450 nos. of LED based Solar Street Lighting System (SLS) in various villages in Bijnor, Uttar Pradesh
33	Impact Assessment/ Training/ Pay & Allowances etc.

**Annexure II to Business Responsibility Report**

The links of relevant policies approved by the Board of Directors of the Company are given below:-

Name of the Policy	Web links	
	English	Hindi
CSR and Sustainability Policy	http://www.pfcindia.com/DocumentRepository/ckfinder/files/CSR/CSR_Policy_26082016.pdf	http://pfcindia.com/hnsite/DocumentRepository/ckfinder/files/CSR/PFC_CSR_POLICY_HND_20092016.pdf
Fair Practice Code	http://www.pfcindia.com/Home/VS/62	http://pfcindia.com/hnsite/Home/VS/62
Code of Business Conduct and Ethics	http://www.pfcindia.com/Home/VS/63	http://pfcindia.com/hnsite/Home/VS/63
Anti-Fraud Policy	http://www.pfcindia.com/Home/VS/65	http://pfcindia.com/hnsite/Home/VS/65
Whistle Blower Policy	http://www.pfcindia.com/Default/ViewFile/?id=1490188785276_WBP.pdf&path=Page	http://pfcindia.com/hnsite/Default/ViewFile/?id=1490268719103_wbpHND.pdf&path=Page
Policy on Related Party Transactions	http://www.pfcindia.com/Default/ViewFile/?id=1490186033556_Policy on Related Party Transactions.pdf&path=Page	http://pfcindia.com/hnsite/Default/ViewFile/?id=1490267088709_PFC_Policy_Hindi.pdf&path=Page
Policy on Material Subsidiary	http://www.pfcindia.com/Default/ViewFile/?id=1490186004628_Policy on Material Subsidiary.pdf&path=Page	http://pfcindia.com/hnsite/Default/ViewFile/?id=1490266955530_material_subsideiry_HND.pdf&path=Page
Dividend Distribution Policy	http://www.pfcindia.com/Default/ViewFile/?id=1500569967022_Dividend Distribution Policy of Power Finance Corporation Limited-Final Version.pdf&path=Page	http://pfcindia.com/hnsite/Default/ViewFile/?id=1500987575423_Dividend_Distribution_Policy_of_pfc_hindi.pdf&path=Page
Code of Conduct for Regulating & Reporting Trading by Insiders and for Fair Disclosure, 2015	http://www.pfcindia.com/Default/ViewFile/?id=1471519901217_PFCs_Code_of_Conduct_for_regulating_reporting_trading_by_insiders_and_for_fair_disclosure_2015.pdf&path=Page	http://pfcindia.com/hnsite/Default/ViewFile/?id=1490270610504_CODE_OF_CONDUCT_FOR_INSIDER_TRADING_HND.pdf&path=Page
Policy for Determination of Materiality of Events	http://www.pfcindia.com/Default/ViewFile/?id=1472556452570_Circular%20Policy%20for%20Determination%20of%20Materiality%20of%20Events.pdf&path=Page&Name=Policy for Determination of Materiality of Events	http://pfcindia.com/hnsite/DocumentRepository/ckfinder/files/Statutory_investor/DoMEvents_hi.pdf

The other policies are internal documents and accessible only to employees of the organization.