Complaints against Exchange
(Other than Commodity Segment)

1. **Data for the Month ending October 2026**

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total complaints	Resolved during the month	Pending at the end of the month		Average Resolution time
						Pending for less than 3 months	Pending for more than 3 months	
(1)	(2)	(3)	(4)	(5)	(6)	(7)		(8)
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL	NIL	NIL
2	SEBI (SCORES)	54	45	99	53	46	0	33*
3	Members	NIL	NIL	NIL	NIL	NIL	NIL	NIL
4	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL	NIL	NIL
Grand Total		**54**	**45**	**99**	**53**	**46**	**0**	**33***

*TAT has been considered as per SEBI's final closure.

2. **Month-wise data for the current financial year (2026-2027)**

Sr. No.	Month	Carried forward from previous month	Received	Resolved	Pending
(1)	(2)	(3)	(4)	(5)	(6)
1	April	70	70	77	63
2	May	63	61	60	64
3	June	64	60	68	56
4	July	56	34	60	30
5	August	30	78	39	69
6	September	69	62	77	54
7	October	54	45	53	46
8	November				
9	December				
10	January				
11	February				
12	March				
Grand Total			**410**	**434**	

3.Year-wise data (for 5 years on rolling basis)

Sr. No.	Year	Carried forward from previous year	Received	Resolved	Pending
(1)	**(2)**	**(3)**	**(4)**	**(5)**	**(6)**
1	2022-23	37	788	802	23
2	2023-24	23	1133	1037	119
3	2024-25	119	1324	1361	82
4	2025-26	82	960	972	70
5	2026-27	70	410	434	46
Grand Total			**4615**	**4606**	