

Complaints against Exchange
(Other than Commodity Segment)

1. Data for the Month ending January 2026

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total complaints	Resolved during the month	Pending at the end of the month		Average Resolution time
						Pending for less than 3 months	Pending for more than 3 months	
(1)	(2)	(3)	(4)	(5)	(6)	(7)		(8)
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL	NIL	NIL
2	SEBI (SCORES)	88	61	149	43	90	16	28*
3	Members	NIL	NIL	NIL	NIL	NIL	NIL	NIL
4	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL	NIL	NIL
Grand Total		88	61	149	43	90	16	28

*TAT has been considered as per SEBI's final closure.

2. Month-wise data for the current financial year (2025-2026)

Sr. No.	Month	Carried forward from previous month	Received	Resolved	Pending
(1)	(2)	(3)	(4)	(5)	(6)
1	April	82	77	78	81
2	May	81	78	73	86
3	June	86	133	84	135
4	July	135	126	150	111
5	August	111	103	77	137
6	September	137	74	110	101
7	October	101	76	60	117
8	November	117	37	49	105
9	December	105	70	87	88
10	January	88	61	43	106
11	February				
12	March				
Grand Total			774	768	

3. Year-wise data (for 5 years on rolling basis)

Sr. No.	Year	Carried forward from previous year	Received	Resolved	Pending
(1)	(2)	(3)	(4)	(5)	(6)
1	2021-22	410	1512	1885	37
2	2022-23	37	788	802	23
3	2023-24	23	1133	1037	119
4	2024-25	119	1324	1361	82
5	2025-26	82	835	811	106
Grand Total			5592	5896	